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Education

Ph. D. 1975	State University of New York at Buffalo. Major: Management Systems (MIS). Minors: Management Science and Computer Science.
M. B. A. 1970	State University of New York at Buffalo. Emphasis in quantitative analysis. With honors.
B. S. 1969	Canisius College, Buffalo, New York. Double majors: Mathematics/Economics.

Employment

Distinguished Professor	Rutgers University, School of Business–Camden. Teaching ecommerce project management, and emerging information technologies, 7/07-present.
Professor	Rutgers University, School of Business–Camden. Teaching various information systems and operations management courses, 7/88-6/07.
	Area Coordinator, Ecommerce and Information Technology, 4/00–6/04. Coordinator, MIS, 9/88–4/00. Member of the Graduate Faculty, Rutgers Business School, Newark-New Brunswick. Supervising doctoral students and serving on doctoral committees in IT and ecommerce. Member of RUTCOR, New Brunswick.
Visiting Scholar	University of Cambridge, Judge Institute of Management Studies. 1/91–8/91.

Employment (continued)

Visiting Fellow	Fitzwilliam College, Cambridge. 1/91-8/91.
Professor	George Mason University, School of Business Administration. Teaching management information systems; systems analysis and design, and operations management. 9/86–7/88.
Associate Professor	The University of Nebraska-Lincoln, College of Business Administration. Teaching systems analysis and design, decision support systems, management science, and operations management. 7/78–8/86.
Assistant Professor	University of Wisconsin-Milwaukee, School of Business Administration. Teaching management information systems, computer-aided decision making, and systems analysis. 6/76-6/78.
Visiting Assistant Professor	University of Minnesota, College of Business Administration. Teaching management information systems and quantitative analysis. 9/74–6/76.
Research Associate	Research Foundation, State University of New York, grant from Health Services and Mental Health Administration, DHEW. Design, development, implementation, and validation of a bloodmobile scheduling model for a grant, "Development of a Bloodmobile Planning Procedure." 8/72–9/74.
Research Associate	Research Foundation, State University of New York, contract with National Institute of Health, DHEW. Systems analysis, design, and implementation of a computer-based inventory tracking, forecast, and performance evaluation system for a contract, "Analysis and Design of a Model Regional Blood Management System." 9/69–8/72.

Fellow

Fellow, Decision Sciences Institute, 2001, the first person in New Jersey to be named a Fellow to DSI.

Founder

ICIS, the International Conference on Information Systems, 1980.

Books

1. Kendall, K. E, and Kendall, J. E. (2024). *Systems Analysis and Design,* Eleventh Edition, Upper Saddle River, NJ: Pearson, 2024, eText version (with added videos).

2. Kendall, K. E, and Kendall, J. E. (2024). *Systems Analysis and Design*, Eleventh Edition, Upper Saddle River, NJ: Pearson, 2024, 572 pages.

3. Kendall, K. E. & Kendall, J. E. (2019). *Systems Analysis and Design,* Tenth Edition, Hoboken, New Jersey: Pearson, 533 pages.

4. Kendall, K. E. & Kendall, J. E. (2014). *Systems Analysis and Design,* Ninth Edition, Upper Saddle River, New Jersey: Pearson, 552 pages.

5. Kendall, K. E. & Kendall, J. E. (2011). *Análisis Y Diseño De Sistemas, Octava edición*, México City: México, Pearson Education, (*Systems Analysis and Design* translated into Spanish), 572 pages.

6. Kendall, K. E. & Kendall, J. E. (2011). *Systems Analysis and Design, Custom Edition for Park University,* Upper Saddle River, New Jersey: Pearson Learning Solutions, 572 pages.

7. Kendall, K. E. & Kendall, J. E. (2011). *Systems Analysis and Design, Eighth Edition,* Upper Saddle River, New Jersey: Prentice Hall, 572 pages.

8. Kendall, K. E. & Kendall, J. E. (2008). Braille edition of Chapter 18: Object-Oriented Systems Analysis and Design Using UML, 2009 from seventh edition, *Systems Analysis and Design*, Upper Saddle River, New Jersey: Prentice Hall.

9. Kendall, K. E. & Kendall, J. E. (2008). *Systems Analysis and Design,* Seventh Edition, Upper Saddle River, New Jersey: Pearson Education, Inc., 774 pages.

10. Kendall, K. E. & Kendall, J. E. (2007). *Systems Analysis and Design, Sixth Edition, Indian Subcontinent Adaptation,* (adapted by S. K. Mathew), Dorling Kindersley India P V T Ltd., 2007, 686 pages.

11. Kendall, K. E. & Kendall, J. E. (2006). *Systems Analysis and Design 6th Edition, Simplified Chinese Edition*, Pearson Education Asia Limited and Tsinghua University Press, 2006, 633 pages.

12. Kendall, K. E. & Kendall, J. E. (2005). *Análisis Y Diseño De Sistemas, sexta edición,* México City: México, Pearson Education, (*Systems Analysis and Design* translated into Spanish), 726 pages.

13. Kendall, K. E. & Kendall, J. E. (2005). *Systems Analysis and Design,* Sixth Edition, Upper Saddle River, New Jersey: Pearson Education, Inc., 726 pages.

Books (continued)

14. Kendall, K. E., Kendall, J. E., Pfleeger, S. L., Connelly, L., Cortada, J. W., Fogler, H. S., LeBlanc, S. B., Woolever, K. R. & Loeb, H. M., (2002). *Project Planning and Requirements Analysis for IT Systems Development, Second Edition,* Pearson, 389 pages.

15. Kendall,. K. E. & Kendall, J. E. (2002). *Analisis dan Perancangan Sistem*, Jilid 1, edisi kelima, Jakarta, Indonesia, Pearson Education Asia, 2002 (*Systems Analysis and Design* translated by Thamir Abdul Hafedh Al-Hamdany), 529 pages.

16. Kendall, K. E. & Kendall, J. E., (2002). *Systems Analysis and Design,* Fifth Edition, Upper Saddle River, New Jersey: Prentice Hall, 914 pages

17. Kendall, K. E., Kendall, J. E., Pfleeger, S. L., Cortada, J. W., Fogler, H. S., LeBlanc, S. B., Woolever, K. R. & Loeb, H. M., (2000). *Needs Assessment and Project Planning* Pearson, 411 pages.

18. Kendall, K. E. & Kendall, J. E. (1999). *Systems Analysis and Design,* Fourth Edition, Upper Saddle River, New Jersey: Prentice Hall, 903 pages.

19. Kendall, K. E. & Kendall, J. E. (1997). *Análisis Y Diseño De Sistemas, tercera edición,* México City: México, Pearson Education, (*Systems Analysis and Design* translated into Spanish), 911 pages.

20. Kendall, K. E. & Kendall, J. E. (1995). *Systems Analysis and Design,* Third Edition, Upper Englewood Cliffs, New Jersey: Prentice Hall/Pearson, 894 pages.

21. Kendall, K. E. & Kendall, J. E. (1992). *Systems Analysis and Design,* Englewood Cliffs, New Jersey: Prentice Hall, Second Edition, 759 pages.

22. Kendall, K. E. & Kendall, J. E. (1991). *Análisis Y Diseño De Sistemas,* primera *edición,* México City: México, Prentice Hall, (*Systems Analysis and Design* translated into Spanish), 881 *pages.*

23. Kendall, K. E. & Kendall, J. E. (1988). *Systems Analysis and Design,* Englewood Cliffs, New Jersey: Prentice Hall, 770 pages.

Edited Books

1. Kendall, K. E. (1999). *Emerging Information Technologies: Improving Decisions, Cooperation, and Infrastructure*, Thousand Oaks, CA: SAGE Publications, Inc.

Edited Books (continued)

2.   Kendall, K. E., Lyytinen, K. and DeGross, J. I. (1992). *The Impact of Computer Supported Technologies on Information Systems Development*, Amsterdam: North-Holland, 399 pages.

Edited Journals

1.   Kendall K. E., (ed.) 1997. Emerging Information Systems and Technologies: Current Uses, Potential Influences, and Future Organizational Prospects. Special Issue of *Decision Sciences.*

2.   Kendall K. E., (ed.) 1991. Behavioral Implications for Systems Analysis and Design. Special Issue of *Journal of Management Systems*, 3(1).

Publications

1.   Kendall, K. E., Kendall, J. E., Germonprez, M, & Mathiassen, L. (2020). The Third Design Space: A Postcolonial Perspective on Corporate Engagement with Open Source Software Communities, *Information Systems Journal,* 30(2), 369-402.

2.   Germonprez, M., Levy, M., Kendall, J. E., & Kendall, K. E. (2020). Tapestries of Innovation: Structures of Contemporary Open Source Project Engagements*, Journal of the Association for Information Systems*, 21(3), Article 5, 615-663.

3.   Kendall, K. E. (2020). Ecommerce is becoming Middle Aged: A Retrospective of Ecommerce Research, Opinions, and Practice, *Decision Line*, 51(4) 31-37.

4.   Kendall, J. E. & Kendall, K. E. (2020). Ecommerce after the COVID-19 Pandemic: Is it Possible to Prepare for the Future? *Decision Line*, 51(3), 21-24.

5.   Kendall, K. E. & Kendall, J. E. (2019). Game Theory Revisited: Searching for Answers About Collaboration On Software Development Projects, *Decision Line*, 50(2), 27-32.

6.   Germonprez, M., Kendall, J. E., Kendall, K. E., Mathiassen, L., Young, B. & Warner, B. (2017). A Theory of Responsive Design: A Field Study of Corporate Engagement with Open Source Communities, *Information Systems Research*, 28(1), 64-83.

7.   Kendall, J. E. & Kendall, K. E. (2017). Enhancing Executive Online Education Using Storytelling: An Approach to Strengthening Online Social Presence*, Decision Sciences Journal of Innovative Education*, 15(1), 62-81.

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8.   Kendall, J. E., Kendall, K. E., & Germonprez, M. (2016). Game Theory and Open Source Contribution: Rationale Behind Corporate Participation in Open Source Software Development, *Journal of Organizational Computing and Electronic Commerce*, 26(4), 323-343.

9.   Kendall, K. E. (2016). How We Can Learn about Support from the Online Game Community *Decision Line*, 47(2), 8-11.

10.   Germonprez, M., Kendall, J. E., Kendall, K. E., & Young, B. (2014). Collectivism, Creativity, Competition, and Control In Open Source Software Development: Reflections on the Emergent Governance of the SPDX Working Group, *International Journal of Information Systems and Management*, 1(1&2), 125-145.

11.   Germonprez, M., Kendall, J. E., Kendall, K. E., & Young, B. (2014) Born Free: How the Origins and Advancement of Open Source Software through Sharing will Uphold the Values of Free Software, *Decision Line*, 45(1), 16-19.

12.   Germonprez, M., Kendall, J. E., Kendall, K. E., Young, B., Warner, B., & Mathiassen, L. (2013). The Domestication of Open Source, *DIGIT 2013 Proceedings*, 1-7.

13.   Kendall, K. E. (2013). To Be(lieve) or Not to Be(lieve): Can we Trust our Ecommerce Recommender Systems? *Decision Line*, 44(5), 3-14; 12.

14.   Kendall, K. E. (2013). Extreme Ecommerce: The Age of Sharing, *Decision Line*, 44(2) 14-16.

15.   Kendall, J. E. & Kendall, K. E. (2012). Storytelling as a Qualitative Method for IS Research: Heralding the Heroic and Echoing the Mythic, *Australasian Journal of Information Systems*, 17(2), 161-187.

16.   Kong, S., Kendall, J. E. & Kendall, K. E. (2012). Project Contexts and Use of Agile Software Development Methodology in Practice: A Case Study, *Journal of Academy of Business and Economics*, 12(2), 1-15.

17.   Germonprez, M., Young, B., Mathiassen, L., Kendall, J. E., Kendall, K. E., Warner, B., & Cao, L. (2012). Risk Mitigation in Corporate Participation with Open Source Communities: Protection and Compliance in an Open Source Supply Chain, *Proceedings of the International Research Workshop on IT Project Management* 2012, 89-100.

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18. Trauth, E., Avital, M., Kendall J. E., Kendall, K. E., & Boland, Jr., R. (2012). Out of the Box and Onto the Stage: Enacting Information Systems Research Through Theatre, *eProceedings of the International Conference on Information Systems*, ICIS 2012, December, 1690-1694.

19. Germonprez, M., Kendall, J. E., Kendall, K. E., Warner, B., & Mathiassen, L. (2011). Organizational Participation in Open Communities: Conceptual Framing and Early Findings, *Proceedings of the 17th Americas Conference on Information Systems*, Detroit, Michigan, 2164-2172.

20. K. E. (2011). Walled Garden or Virtual Prison: What You Need to Know about the App Store's New Approach to Selling Software, *Decision Line*, 42(3), 11- 13.

21. Kendall, K. E., Kong, S., & Kendall, J. E. (2010). The Impact of Agile Methodologies on the Quality of Information Systems: Factors Shaping Strategic Adoption of Agile Practices, *International Journal of Strategic Decision Sciences*, 1(1), 41-56.

22. Kendall, K. E. (2010). Continually Emerging Technologies: Will the iPad Really Change the Way We Live and Work? *Decision Line*. 41, 4, 11- 13.

23. Kendall, J. E. & Kendall, K. E. (2010). IT and the Transmission of the SME Culture of Nonprofit Theatres. In Bharati, P., Lee, I., and Chaudhury, A. (Eds.) *Global Perspectives on Small and Medium Enterprises and Strategic Information Systems: International Approaches*, Hershey, PA: IGI Global, 41-56.

24. Kendall, K. E. (2010). Is Cloud Computing Useful? Not if You're Referring to an Ash Cloud. *Decision Line*. 41, 3, 8 & 10.

25. Kendall, K. E. & Kendall, J. E. (2010). Forms of Government and IS Sustainability: A Positive Design Approach to the Design of Information Systems. In Thatchenkery, T., Cooperrider, D., and Avital, M. (Eds.). *Positive Design and Appreciative Construction: From Sustainable Development to Sustainable Value, Advances in Appreciative Inquiry*, Volume 3, Bingely, UK: Emerald, 137-155.

26. Kendall, J. E. & Kendall, K. E. (2009). SMEs, IT, and the Third Space: Colonization and Creativity in the Theatre Industry. In Dhillon, G., Stahl, B. C., & R. Baskerville (Eds.), *CreativeSME2009*, *Advances in Information and Communication Technology*, 301, Berlin: Springer, 1-27.

27. Kendall, K. E. (2009). Mac Appeal: Lessons Learned from Adopting New Technology, *Decision Line*. 40(3), 14-16; 13.

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28. Kendall, K. E. & Kendall, J. E. (2009). Good and Evil in the Garden of Emerging Information Technologies. In Whitworth, B. and de Moor, A. (Eds.). *Handbook of Research on Socio-Technical Design and Social Networking Systems*, Vol. II, Hershey, PA: Information Science Reference (an imprint of IGI Global), 805-819.

29. Abuhamdieh, A., Kendall, J. E., & Kendall, K. E. (2009). E-Commerce Opportunities in the Nonprofit Sector: The Case of New York Theatre Group. In Hu, W. (Ed*.) Selected Readings on Electronic Commerce Technologies: Contemporary Applications*, Hershey, PA: Information Science Reference (an imprint of IGI Global), 226-240.

30. Kendall, K. E. (2009). Rules and Rainchecks: Can Ecommerce Firms Learn about Disaster Planning from Baseball? *Decision Line*, 40(1), 7-9.

31. Kong, S., Kendall, J. E. & Kendall, K. E. (2009). The Challenge of Improving Software Quality: Developer's Beliefs about the Contribution of Agile Practices, *Proceedings of the 15th Americas Conference on Information Systems*, San Francisco, California.

32. Alanis, M., Kendall, J. E. & Kendall, K. E. (2009). Reframing as Positive Design: An Exemplar from the Office of Civil Registry in Mexico, *Proceedings of the 15th Americas Conference on Information Systems*, San Francisco, California.

33. Kendall, K. E. & Kendall, J. E. (2008). DSS Systems Analysis and Design: The Role of the Analyst as Change Agent from Early DSS to Mashups. In Burstein, F. and Holsapple, C. W. (Eds.). *Handbook of Decision Support Systems 2*, Berlin: Springer, 293-312.

34. Kendall, J. E. & Kendall, K. E. (2008). Designing for Positive Outcomes: Using Positive Memes, Distributive Empowerment, Open Source Development, and Positive Metaphors. In Avital, M., Boland, Jr., R., and Cooperrider, D. L. (Eds.). *Designing Information and Organizations with a Positive Lens: Advances in Appreciative Inquiry*, Volume 2, Amsterdam: Elsevier, 147-165.

35. Kendall, K. E. (2008). Wikipedia and DSI: Building a Decision Sciences Institute Knowledgebase, *Decision Line*. 39(3), 15-17.

36. Abuhamdieh, A., Kendall, J. E. & Kendall, K. E. (2007). E-commerce Opportunities in the Nonprofit Sector: The Case of New York Theatre Group, *International Journal of Cases on Electronic Commerce*, 3(1), 29-48.

Publications (continued)

37.   Kendall, J. E. & Kendall, K. E. (2007). Evolution and Mutation in Push Technologies: Social Concerns Resulting from the Effects of Memes on Intelligent Agents. In Sugumaran, V. (Ed.) *Application of Agents and Intelligent Information Technologies* (*Advances in Intelligent Information Technologies*), Vol. 1, Hershey, PA: Idea Group Publishing, 22-38.

38.   Kendall, J. E. & Kendall, K. E. (2007). Outsourcing and Information Systems Development: How Complementary Corporate Cultures Minimize the Risks of Outsourced Systems Projects. In Schniederjans, M. J., Schniederjans, A. M., & Schniederjans, D. G. (Eds.) *Outsourcing Management Information Systems,* Hershey, PA: Idea Group Publishing, 225-241.

39.   Kendall, K. E. (2007). The Word 'Standard' No Longer Connotes Permanence: Can the Internet Save us from a High-Definition Debacle? *Decision Line*, October July, 2007 pp. 9-10.

40.   Kendall, J. E., Kendall, K. E. & M. M. O. Kah (2006). Examining Virtual Organizations Using Fantasy Theme Analysis: A Study of ICT Policy Advisors' Discourse about Developing Countries, *Journal of Information Technology Theory & Application (JITTA)*, 8(2), 1-20.

41.   Schmidt, A. & Kendall, K. E. (2007). Mashups: Making Web Application Hybrids from Existing Information on the Web. *Decision Line*, 38(3), 10-13.

42.   Kendall, K. E. & Schmidt, A. (2007). Mashups: The Art of Creating New Applications by Combining Two or More Web Sites. *Decision Line*, Vol. 38, No. 2, March 2007, pp. 15-16.

43.   Kendall, K. E., Kendall, J. E. & Kah, M. M. O. (2006). Formulating ICT Policy through Discourse: How Internet Discussions Shape Policies on ICTs for Developing Countries, *Journal of Information Technology for Development*, 12(1), 25-43.

44.   Kong. S., Kendall, J. E., & Kendall, K. E. (2006). Agile Practices, Promises of Rigor, and Information Systems Quality, In Khosrow-pour, M. (Ed). *Emerging Trends and Challenges in Information Technology Management,* Idea Group, Hershey, PA, 994-996.

45.   Kendall, J. E., Kendall, K. E. & Kong. S., (2006). Improving Quality Through The Use Of Agile Methods in Systems Development: People and Values in the Quest for Quality. In Duggan, E. W. & Reichgelt, H. (Eds.) *Measuring Information Systems Delivery Quality,* Hershey, PA: Idea Group Publishing, Chapter IX, 201-222.

Publications (continued)

46.   Schmidt, A. & Kendall, K. E. (2006). Using Ajax to Clean Up a Web Site: A New Programming Technique for Web Site Development. *Decision Line*, 11-13.

47.   Kong, S., Kendall, J. E. & Kendall, K. E. (2006). How Distinct is the Agile Approach to Systems Development? A Cultural Perspective and its Implications for Research and Practice, in *Proceedings of the Decision Sciences Institute*, San Antonio, 28071-28076.

48.   Kong. S., Kendall, J. E. & Kendall, K. E. (2006). Agile Practices, Promises of Rigor, and Information Systems Quality, *Proceedings of 2006 IRMA International Conference,* Idea Group Publishing, 994-996.

49.   Kendall, K. E. (2006). RSS Readers: Push Technologies Rise Again. *Decision Line.*

50.   Kendall, K. E., Kendall, J. E., & Lee, K. C. (2005). Understanding Disaster Recovery Planning through a Theatre Metaphor: Rehearsing for a Show that Might Never Open, *Communications of the Association for Information Systems (CAIS)*, 16(51), 1001-1012.

51.   Kendall, J. E., & Kendall, K. E. (2005). Agile Methodologies and the Lone Systems Analyst: When Individual Creativity and Organizational Goals Collide in the Global IT Environment, *Journal of Individual Employment Rights*, 11(4), 333-347.

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56.   Abuhamdieh, A., Kendall, J. E., & Kendall, K. E. (2002). An Evaluation of the Web Presence of a Nonprofit Organization: Using the Balanced Scorecard Approach in Ecommerce. In Traunmüller, R. (Ed.) *Information Systems: The E-Business Challenge,* edited by Boston: Kluwer Academic Publishers, 210-222.

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58.   Kendall, K. E. (2002). B2C Ecommerce: Observations about a Technology in its Early Stages. *Decision Line*.

59.   Kendall, J. E. & Kendall, K. E. (2001). A Paradoxically Peaceful Coexistence Between Commerce and Ecommerce, *Journal of Information Technology Theory and Application (JITTA),* 3(4), 1-6.

60.   Abuhamdieh, A. Kendall, J. E. & Kendall, K. E. (2001). Assessing Visitor Satisfaction with Organizational Web Presence in the Nonprofit Sector: A Case Study from the Performing Arts, in *Proceedings of the Decision Sciences Institute*, San Francisco, CA, 1242.

61.   Abuhamdieh, A. Kendall, J. E. & Kendall, K. E. (2000). Beyond E-commerce: Evaluating the Strategic Impact of Web Presence for Non-Profit Organizations, *Proceedings of the Decision Sciences Institute*, edited by Morgan Swink, Orlando, FL, 567-569.

62.   Kendall, K. E. (2000). Ecommerce: Thou Shall Not Steal. *Decision Line*.

63.   Kendall, J. E. & Kendall, K. E. (2000). Individual, Organizational, and Societal Perspectives on Information Delivery Systems: Bright and Dark Sides to Push and Pull Technologies. In Baskerville, R., Stage, J. & DeGross, J. I. (Eds.) *IS2000: The Social and Organizational Perspective on Research and Practice in Information Technology*, Boston, MA: Kluwer Academic Publishers, 179-193.

64.   Kendall, J. E. & Kendall, K. E. (1999). Web Pull and Push Technologies: The Emergence and Future of Information Delivery Systems. In Kendall, K. E. (Ed.) *Emerging Information Technologies: Improving Decisions, Cooperation, and Infrastructure*, Thousand Oaks, CA: SAGE Publications, Inc., 265-288.

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66.   Kendall, K. E. (1999). Emerging Information Technologies: Information Technologies That Support Decision Making, Facilitate Cooperation, and Enable the Information Infrastructure. *Emerging Information Technologies: Improving Decisions, Cooperation, and Infrastructure*, Kendall, K. E. (Ed.), Thousand Oaks, CA: SAGE Publications, Inc., 1-18.

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67. D'Alessandro, A. J., Baveja, A. & Kendall, K. E. (1998). Implementing an Enhanced Distribution Network Model for a Multi-National Specialty Chemical Company. *Proceedings of the Decision Sciences Institute*, Bartkus, K. (Ed.) Las Vegas, NV.

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74. Kendall, J. E. & Kendall, K. E. (1993). Metaphors and Methodologies: Living Beyond the Systems Machine, *MIS Quarterly,* 17(2), 149-171.

75. Kendall, K. E. & Schuldt. B. A. (1993). Decentralizing Decision Support Systems: A Field Experiment with Drug and Criminal Investigators. *Decision Support Systems*, 9, 259-268.

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Publications (continued)

88.   Kendall, K. E. & Losee, R. D. (1986). Information System FOLKLORE: A New Technique for System Documentation. *Information & Management*, 10(2), 103-111.

89.   Yoo, S. & Kendall, K. E. (1986). Pseudocode-Box Diagram as a Software Design Tool: Rationales, Structures, and Usages. *Proceedings of the 17th Annual Meeting of the Midwest Decision Sciences Institute*, Lincoln, NE, 244-246.

90.   Kendall, K. E. & Kendall, J. E. (1985). Development, Application and Enrichment of STROBE: Refinement of an Observational Tool for the Information Analyst. In Mumford, E., Hirschheim, R., Fitzgerald, G., & Wood-Harper, A. T. (Eds.), *Research Methods in Information Systems*, Amsterdam: Elsevier Science Publishers B. V., 119-129.

91.   Kendall, K. E. & Schniederjans, M. J. (1985). Multi-product Production Planning: A Goal Programming Approach. *European Journal of Operational Research*, 20, 83-91.

92.   Kendall, K. E. & Buffington, J. R. (1985). Understanding Subcultures as a Way to Improve MIS Design. *Proceedings of the American Institute for Decision Sciences*, Hartman, B. and Ringuest, J. (Eds.) Las Vegas, NV, 295-297.

93.   Kendall, K. E. & Kendall, J. E. (1984). Structured Observation of the Decision-Making Environment: A Validity and Reliability Assessment, *Decision Sciences*, 15(1), 107-118.

94.   Kendall, K. E. (1984). Planning for Innovation in Health Care: A Breakthrough in Blood Banking. *Long Range Planning*, 17(6) 127-131.

95.   Kendall, K. E. & Kendall, J. E. (1984). STROBE: A Structured Approach to Observation of the Decision-Making Environment, *Information & Management*, 7(1), 1-11.

96.   Kendall, K. E. & Lee (1984). Formulating Blood Rotation Policies with Multiple Objectives. *Operations Research: Applications in Health Care Planning*, Kwak, N. K., Schmitz, H. H. and Schniederjans, M. J. (Eds.), New York: University Press of America, 145-157.

97.   Kendall, K. E. & Kendall, J. E. (1983). Observing Organizational Environments: Is it Really of Any Use to the Information Analyst? *Proceedings of the Fourth International Conference on Information Systems*, edited by Ross, K. A. and Swanson, E. B. (Eds.) Houston, TX, 269-280.

98.   Kendall, K. E. & Kriebel, C. H. (1982). Contributions of the Management Sciences to the Evolution of Management Information Systems. *DATABASE*, 13-18.

Publications (continued)

99. Kendall, K. E. & Buffington, J. R. (1982). A Decision Support System to Decentralize Decision-Making for School Food Services. *Proceedings of the American Institute for Decision Sciences*, White, G. P. (Ed.) 215-217.

100. Kendall, K. E. & Schniederjans, M. J. (1982). Facility Location Problem: A Goal Programming Approach. *Proceedings of the Western American Institute for Decision Sciences Meeting*.

101. Kendall, K. E. & Luebbe, R. L. (1981). Management of College Student Recruiting Activities Using Goal Programming. *Decision Sciences,* 12(2), 193-205.

102. Kendall, K. E. & Lee (1981). Improving Perishable Product Inventory Management Using Goal Programming, *Journal of Operations Management*, 1(2), 77-84.

103. Kendall, K. E. & Kriebel, C. H. (1980). Contributions of the Management Sciences to the Evolution of Management Information Systems. *Proceedings of the First International Conference on Information Systems*, McLean, E. R. (Ed.) Philadelphia, PA, 75-81.

104. Kendall, K. E. & Lee, S. M. (1980). Formulating Blood Rotation Policies with Multiple Objectives. *Management Science,* 26(11), 1980, 1145-1157.

105. Kendall, K. E. (1980). A Decentralized Information and Control System for Blood Management. *Journal of Systems and Software*, 1, 299-306.

106. Kendall, K. E. (1980). Evaluation of a Regional Blood Distribution Information System. *International Journal of Physical Distribution and Materials Management*, 10(7), 457-466.

107. Cumming, P. D., Kendall, K. E., Pegels, C. C., & Seagle, J. P. (1980). The Impact of Information on a Regional Blood Service Management System. *Information & Management*, Vol. 3, 1980, pp. 63-72.

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109. Kendall, K. E. & Kendall, J. E. (1981). Observing Organizational Environments: A Systematic Approach for Informational Analysts, *MIS Quarterly*, 5(1), 43-55.

110. Kendall, K. E. & Kendall, J. E. (1980). Systematic Observation: A New Tool for Information Analysts, *Proceedings of the 12th Annual Conference of the American Institute for Decision Sciences*, Las Vegas, NV, November, 1980, pp. 168-170.

Publications (continued)

111. Kendall, K. E. (1980). Decentralized Decision Support Systems: A Blood Banking Example. *Proceedings of the American Institute for Decision Sciences*, Las Vegas.

112. Kendall, K. E. (1980). Multiple Objective Planning for Regional Blood Centers. *Long Range Planning*, 13, 98-104.

113. Kendall, K. E. (1980). Estimation of Reasonable Outdating and Supply Goals for Blood with Adenine. *Proceedings of the Southeast American Institute for Decision Sciences,* Fowler, O. S. and Younger, M. S. (Eds.) 49-50.

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115. Frankfurter, G. M., Kendall, K. E. & Pegels, C. C. (1979). Management Control of Blood Through a Short-Term Supply-Demand Forecast System. *Systems Analysis in Health Care*, Mahajan, V. and Pegels, C. C. (Eds.) New York: Praeger Publishing.

116. Kendall, K. E., Pegels, C. C., & Seagle, J. P. (1979). Costs and Benefits of a Computer Based Regional Blood Inventory System. *The Disaggregation Problem in Manufacturing and Service Organizations*, Ritzman, L. P., Krajewski, L., Berry, W., Goodman, S., Hardy, S. and Vitt, L. (Eds.) Lieden, Netherlands: Martinus Nijhoff Social Sciences Division, 515-526.

117. Kendall, K. E. (1978). A New Approach to the Allocation of Blood. in *Proceedings of the American Institute for Decision Sciences Tenth Annual Conference*, Ebert, R., Monroe, R., and Roering, K. (Eds.) New Orleans, LA, November, 258.

118. Cumming, P. D., Kendall, K. E., Pegels, C. C., & Seagle, J. P. (1977). Cost Effectiveness and Use of Frozen Blood to Alleviate Blood Shortages. *Transfusion*, 17(6), 602-606.

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120. Pegels, C. C., Seagle, J. P., Cumming, P. D., Kendall, K. E., & Shubsda, J. F. (1977). An Analysis of Selected Blood Service Policy Changes. *Medical Care,* 15(2), 147-157.

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Publications (continued)

122. Pegels, C. C. & Kendall, K. E. (1975). Implications of Technological Changes in the Blood Collection, Processing and Delivery Systems. *Journal of the International Society of Technology Assessment*, 1, 43-49.

123. Pegels, C. C., Seagle, J. P., Cumming, P. D., & Kendall, K. E. (1975). A Computer-Based Interactive Planning System for Scheduling Blood Collections. *Transfusion*, 15(4), 381-386.

124. Frankfurter, G. M., Kendall, K. E., & Pegels, C. C. (1974). Management Control of Blood Through a Short-Term Supply-Demand Forecast System. *Management Science*, 21(4), 444-452.

125. Kendall, K. E. & Zionts, S. (1974). Aggregating Constraints as a Method for Solving Zero-One Problems. *Linear and Integer Programming*, by S. Zionts, Englewood Cliffs, New Jersey: Prentice-Hall, Inc., 450-459.

Editorials and Book Reviews

1. Kendall, K. E. (2008). Renewing DSI: We Have a Heart, We Have a Brain—All We Need Is Courage. *Decision Line,* 39(2), 1; 32; 34.

2. Kendall, K. E. (2008). Renewing DSI: Simplicity is a Virtue. *Decision Line,* 39(1), 1; 52-53.

3. Kendall, K. E. (2007). Renewing DSI: How Feedback helps the Renewal Process. *Decision Line,* 38(5), 1; 46-49.

4. Kendall, K. E. (2007). Renewing DSI: Communication and the Strategic Planning Process. *Decision Line,* 38(4), 1 & 28.

5. Kendall, K. E. (2007). Beginning a New Era. *Decision Line*, Vol. 38, No. 3, May, 2007, pp. 1; 43.

6. Kendall, K. E. (2006). Book Review. A Computer Called LEO: Lyons Teashops and the World's First Office Computer. *Human Resource Management Journal,* 45(2), 283-285.

7. Kendall, K. E. (2005). 2004 Program Chair's Message, *Decision Line,* January, 33-34.

8. Kendall, K. E. (2004). 2004 Program Chair's Message, *Decision Line,* October, 34-35.

Editorials and Book Reviews (continued)

9.   Kendall, K. E. (2004). 2004 Program Chair's Message, *Decision Line,* July, 25-26.

10.   Kendall, K. E. (2004). 2004 Program Chair's Message, D*ecision Line*, May, 26.

11.   Kendall, K. E. (2004). 2004 Program Chair's Message, *Decision Line*, March, 29.

12.   Kendall, K. E. (2004). 2004 Program Chair's Message, *Decision Line*, January, 27.

13.   Kendall, K. E. (2003). Rescuing Ecommerce or Ecommerce to the Rescue? *Information Resources Management Journal*.

14.   Kendall, K. E. (2001). The Expert's Opinion: Interview with Troy Pappas, President, CEO and Founder of The Merchants Bay LLC. *Information Resources Management Journal*, July-September 2001, 14(3).

15.   Kendall, K. E. (2000). Ecommerce Aesthetics: Ecommerce for Ecommerce's Sake. *Information Resources Management Journal,* July-October, 13,(3).

16.   Kendall, K. E. (1999). Two Lenses for Viewing Emerging Technologies. in *Emerging Information Technologies: Improving Decisions, Cooperation, and Infrastructure*, edited by K. E. Kendall, Thousand Oaks, CA: SAGE Publications, Inc., viii-x.

17.   Kendall, K. E. (1999). The Expert's Opinion: Interview with the Funagain Management Team Who Planned, Designed, and Implemented a Commercial Website. *Information Resources Management Journal*, Spring, Vol. 12.

18.   Kendall, K. E. (1998). Information Systems Research Mythology: Caveats for the Academy of IS Researchers. *Information Resources Management Journal*, Spring 1998, 11(2), 3-4.

19.   Kendall, K. E. (1987). A Tale of Two Decision Support Systems. *Washington Technology*, June 11, 2(6), 6.

20.   Kendall, K. E. & Kendall, J. E. (1985). Book Review. Managing with Micros: Management Uses of Microcomputers. *European Journal of Operational Research*, 1985, 19, 271.

21.   Kendall, K. E. & Kendall, J. E. (1985). Book Review, The Micro Revolution Revisited. *European Journal of Operational Research*, 1985, 19, 142.

Encyclopedia Entries

1. Kendall, K. E. & Kendall, J. E. (2005). Systems Analysis and Design. In *The Blackwell Encyclopedia of Management,* second edition*,* edited by Gordon B. Davis, Oxford: Blackwell Publishers, Vol. VII, 316-323. Encyclopedia entry.

2. Kendall, J. E. & Kendall, K. E. (2005). Prototyping. In *The Blackwell Encyclopedia of Management,* second edition*,* edited by Gordon B. Davis, Oxford: Blackwell Publishers, 2005, Vol. VII. 261, Encyclopedia entry.

3. Kendall, J. E. & Kendall, K. E. (2002). Systems Analysis and Design. In the *International Encyclopedia of Business and Management*, second edition, Edited by Malcolm Warner, London: Thomson Learning, Vol. 7, 6310-6321. Encyclopedia entry.

4. Kendall, K. E. & Kendall, J. E. (1997). Systems Analysis and Design. In *Encyclopedic Dictionary of Management Information Systems*, edited by Gordon B. Davis, Oxford: Blackwell Publishers, 222-229. Encyclopedia entry.

5. Kendall, J. E. & Kendall, K. E. (1997). Prototyping. In Encyclopedic Dictionary of Management Information Systems, edited by Gordon B. Davis, Oxford: Blackwell Publishers, 186-187. Encyclopedia entry.

6. Kendall, J. E. & Kendall, K. E. (1996). Systems Analysis and Design. In the *International Encyclopedia of Business and Management*, edited by Malcolm Warner, London: Routledge, 1996, Vol. 5, 4749-4759. Encyclopedia entry.

Playscript

“Boathouse Row” A short play. Co-playwright with J. E. Kendall, Semifinalist in *Stage This! 2005 International Short Play Competition*, New York, NY.

Published Lyrics

Rutgers *Alma Mater*, 1990. Co-authored with J. E. Kendall. New verses sung annually at commencement.

Honors and Research Awards

Fellow, Decision Sciences Institute, 2001. *One of only two in New Jersey.*

One of only 95 current DSI Fellows.

PhD Project Hall of Fame, 2016.

Inducted into the PhD Project Hall of Fame in recognition of my over 20 year commitment to championing diversity in higher education, 2016. One of only 21 members in the Hall of Fame as of 2016, established by the PhD Project in 2011 to "recognize a select few who have inspired many."

Distinguished Member – Cum Laude, Association for Information Systems, 2021.

Honored as an AIS Distinguished Member – Cum Laude. To receive this designation, the recipient must have been a continuous AIS member for at least 10 years, play a leadership role in AIS or related AIS activity, and have been published in at least four publications in AIS or AIS affiliated journal.

Dennis E. Grawoig Distinguished Service Award, Decision Sciences Institute, 2014.

Honored for over 40 years of service to the DSI professional society serving in numerous leadership roles. Fewer than 50 people worldwide have received this award.

Educator of the Year in Information Systems, 2010 by EDSIG (Education Special Interest Group of the Association of Information Technology Professionals.)

This honor is accorded to only one individual worldwide each year. The EDSIG website states, "Each year, EDSIG recognizes one of our 'best'. The individual who is selected as educator of the year, is recognized for their outstanding efforts to lead the field of IS education in terms of teaching, research and service. Particularly important is their effort to improve the quality of our graduates."

PhD Alum of the Year 2018, School of Management, University at Buffalo.

This award is given to only one PhD Alum annually.

Honors and Research Awards (continued)

Outstanding Research Achievement Award, 2017.

An Annual Research Award given for the best publication of the year from Rutgers School of Business-Camden.

Outstanding Author Contribution Award, 2011.

Awarded by the Emerald Publishing Literati Network for the publication entitled "Forms of Government and IS Sustainability: A Positive Design Approach to the Design of Information Systems."

Research Excellence Award, 2002.

Awarded by Rutgers University, School of Business-Camden.

Circle of Compadres, 2001.

Inducted as an inaugural member by the KPMG Foundation Ph.D. Project Information Systems Doctoral Students Association, 2001.

Silver Core Award, 1995.

Awarded by the International Federation for Information Processing (IFIP). One of fewer than 630 since IFIP began in 1960.

Research Excellence Award, 1993.

Awarded by Rutgers University, School of Business-Camden.

Named one of the 60 Leading MIS Researchers, 1991.

According to an empirical study by Shim, English, and Yoon in the journal, Socio-Economic Planning Sciences.

Subaru Research Excellence Professor, 1989.

Alpha Iota Delta.

The International Honor Society in Decision, Information and Operations Sciences

Beta Gamma Sigma.

The International Business Honor Society, established in 1913.

Grants and Contracts

"Pluralism as a New Research Methodology: Schrödinger's Cat Suggests a New Approach for Information Analysis," Summer Research Grant, Co-PI, School of Business-Camden, Rutgers University, 2022.

"Innovation and Open Source Software Projects: Scalability of Support Strategies of The Linux Foundation," Summer Research Grant, Co-PI, School of Business-Camden, Rutgers University, 2021.

"Analyzing Shared Narratives in IT Projects: How Co-creation of Stories Affects Project Success," Summer Research Grant, Co-PI, School of Business-Camden, Rutgers University, 2020.

"Re-examining Risk in Sharing Economies: Mitigating Protection and Compliance Risk in Open Source Software," Summer Research Grant, Co-PI, School of Business-Camden, Rutgers University, 2019.

"Implementing Business Continuity Software: Determinants of Organizational Success," Summer Research Grant, Co-PI, School of Business-Camden, 2018.

"The Third Design Space: How Corporations Participate in Open Source Software," Summer Research Grant, Co-PI, School of Business-Camden, 2017.

"Organizational Participation in Open Communities," PI M. Germonprez, University of Nebraska Omaha, NSF, Research Consultant on NSF Grant, September 1, 2011-August 31, 2015. Award No. OCI-1122642.

"Why Corporations Participate in Open Source Software Development: A Game Theory Approach," Summer Research Grant, Sole PI, School of Business-Camden, Rutgers School of Business-Camden, 2014.

Editorships and Associate Editorships

Section Editor, *Australasian Journal of Information Systems*, 2014-present.

Advisory Board Member*, Journal of Computer Information Systems,* 2009-present.

Editorial Board Member*, International Journal of Innovation and Learning,* 2007-present.

Editorships and Associate Editorships (continued)

Editorial Review Board Member, *DSJIE*, 2001 to present.

Ecommerce Feature Editor, *Decision Line*, 1999 to present.

Associate Editor, the *International Journal of Intelligent Information Technologies*, 2004 to present.

Editorial Board Member, *Journal of IT for Development*, 2004 to present.

Senior Advisory Board Member, *JITTA (Journal of Information Technology Theory & Application*), 2001-2019.

Editorial Review Board Member, Journal of Management Systems, 2014-2016.

Associate Editor, *Decision Sciences*, 1993-2004.

Functional Editor, *Interfaces*, 1994-1999.

Editorial Review Board Member, *Journal of Information Systems*, 1990 to present.

MIS Editor (previously Associate Editor), *Journal of Management Systems*, 1988-1998.

Associate Editor for the *Information Resources Management Journal* (*IRMJ*), May 1996-2003.

Editorial Review Board member, *Information Resources Management Journal*, 1991-1996.

Editor, *OASIS*, newsletter of IFIP WG 8.2, 1991-1993.

Leadership Positions in Professional Organizations

Founder, ICIS, the International Conference on Information Systems.

Program Co-Chair, AMCIS Meeting, San Francisco, 2008-2009.

Chair, Nominating Committee, Decision Sciences Institute, April 2008-April 2009.

President, Decision Sciences Institute, April 2007-April 2008.

Chair, Strategic Planning Committee, Decision Sciences Institute, April 2007-April 2008.

Leadership Positions in Professional Organizations (continued)

Chair, Executive Committee, Decision Sciences Institute, April 2007-April 2008.

President-Elect, Decision Sciences Institute, April 2006-April 2007.

Chair, Fellows Committee, Decision Sciences Institute, April 2005-April 2006.

Program Chair, 35th Decision Sciences Institute Annual Meeting, Boston, 2004.

Chair, Fellows Committee, Decision Sciences Institute, 2014-2015.

Member, Fellows Committee, Decision Sciences Institute, 2015-2016.

Member, ad hoc Committee on College Implementation, Decision Sciences Institute, 2015.

Program Committee Member, IFIP WG 8.2: Working Conference on Information Systems and Global Assemblages: (Re)Configuring Actors, Artefacts, Organizations, Auckland, New Zealand, 2014.

Panel Co-Chair of the NSF Sponsored Open Source/Community Workshop entitled Organizational Participation with Open Source Communities, New Orleans, LA, September 2013.

Member, AMCIS Executive Council, 2009-2012.

Program Committee Member, IFIP WG 8.2: Working Conference on Researching the Future, Turku, Finland, 2010-2011.

Chair, AMCIS Program Advisory Subcommittee to the AMCIS Executive Committee for the 2010-2011 term.

Program Committee Member, IFIP WG 8.2: Working Conference on The Role of IS in Leveraging Intelligence and Creativity in SMEs, Guimarães, Portugal, 2008-2009.

Member, Strategic Planning Committee, Decision Sciences Institute, April 2008-April 2009.

Member, Executive Committee, Decision Sciences Institute, April 2008-April 2009.

Doctoral Dissertation Award Committee, Decision Sciences Institute, 2008.

Chair, Regional Activities Committee, Decision Sciences Institute, 2006-2007.

Leadership Positions in Professional Organizations (continued)

Member, Strategic Planning Committee, Decision Sciences Institute, April 2006-April 2007.

Member, Executive Committee, Decision Sciences Institute, April 2006-April 2007.

Fellows Committee Member, Decision Sciences Institute, 2006-2007.

Programs and Meetings Committee Member, Decision Sciences Institute, April, 2002-March, 2006.

Regional Activities Workshop Coordinator, Decision Sciences Institute, 2006.

Program Committee Member, IFIP WG 8.2 Working Conference: Social Inclusion: Societal and Organisational Implications for Information Systems, Limerick, Ireland, July 2006.

ICIS Track Co-Chair, Alternative Approaches to Information Systems Development, ICIS, Las Vegas, NV, 2005.

Fellows Committee Member, Decision Sciences Institute, 2004-2005.

Member Services Committee, Member, Decision Sciences Institute, 2004-2005.

Program Committee Member, IFIP WG 8.2 Working Conference: Relevant Theory and Informed Practice: Looking Forward from a 20 year Perspective on IS Research, Manchester, UK, July 2004.

Co-Coordinator, Doctoral Student Consortium, with J. E. Kendall, Decision Sciences Institute, November, 2003.

At-Large Vice President of the Decision Sciences Institute, 1996-1998.

Track Co-Chair for Knowledge and Management, International Meeting of the Decision Sciences Institute, Shanghai, China, 2003.

Co-Chair of the First eBusiness Theme, Decision Support Systems Track, Decision Sciences Institute, San Francisco, 2000-2001.

Track Co-Chair for Management Information Systems, Sixth International Meeting of the Decision Sciences Institute, Chihuahua, Mexico, 2000-2001.

Co-Chair IFIP Working Group on Internet and Ecommerce Curricula, March, 2001-2009.

Leadership Positions in Professional Organizations (continued)

Decision Sciences Institute Case Studies Committee, 2000.

Committee Member, Fifth CAiSE/IFIP8.1 International Workshop on Evaluation of Modeling Methods in Systems Analysis and Design (EMMSAD'00), Stockholm, Sweden, June 2000.

Official Judge for the Second IS Trivia Bowl, AIS Meeting, Long Beach, CA, 2000.

Program Committee Member, IFIP WG 8.2, IS2000: The Social and Organizational Perspective on Research and Practice in Information Technology, Aalborg, Denmark, June 2000.

Co-Chair, Decision Support Systems Track, Decision Sciences Institute, New Orleans, 1998-1999.

Creator and Quizmaster for the First (Ever) DSI Knowledge Bowl, Decision Sciences Institute, New Orleans, November, 1999. Created as a special event in honor of the 30th anniversary of the Decision Sciences Institute, New Orleans, 1998-1999.

Nominating Committee Member, Decision Sciences Institute, 1997-1999

Program Committee Member, ICIS, Charlotte, North Carolina, 1998-1999.

Chair, Awards Committee, International Federation for Information Processing, WG 8.2, 1997-present.

Doctoral Dissertation Award Committee, Decision Sciences Institute Annual Meeting, New Orleans, 1999.

Publications Committee Member, Decision Sciences Institute, 1998-2000.

Doctoral Dissertation Award Committee, Decision Sciences Institute Annual Meeting, Las Vegas, 1998.

Track Co-Chair for Management Information Systems, Fifth International Meeting of the Decision Sciences Institute, Athens, Greece, 1997-1999.

Program Committee Member, Fourth International CAiSE/IFIP8.1, International Workshop on Evaluation of Modeling Methods in Systems Analysis and Design (EMMSAD'99), June, 1999, Heidelberg, Germany.

Leadership Positions in Professional Organizations (continued)

Faculty Advisor for the IS Connection for AIS, Baltimore, August 1998. Coordinated international senior MIS faculty to meet with international MIS Ph.D. candidates in order to share research insights.

Program Committee Member, IFIP Working Groups 8.2 and 8.6 Joint Working Conference on Information Systems: Current Issues and Future Changes, Helsinki, Finland, 1997-1998.

Program Committee Member, Third CAiSE/IFIP8.1 International Workshop on the Evaluation of Modeling Methods in Systems Analysis and Design (EMMSAD'98), June, 1998, Pisa, Italy.

Co-Chair, MIS Track, Midwest Decision Sciences Institute, March 1997-March 1998, Lincoln, Nebraska.

General Co-Chair IFIP WG 8.2 Conference on Information Systems and Qualitative Research, Philadelphia, PA, 1995 to 1997.

Track Co-Chair for Management Information Systems, Fourth International Meeting of the Decision Sciences Institute, Sydney, Australia, 1995 to 1997.

Panel Organizer, The Future of MIS, Decision Sciences Institute National Meeting, Boston, June, 1995-November, 1995.

Advisory Board Member, *International Encyclopedia of Business and Management*, London: Routledge, 1992-1996.

Chair, Paper Awards Committee, Northeast Decision Sciences Institute, 1994.

Chair, International Federation for Information Processing, WG 8.2, December, 1990 to December, 1993.

Track Chair for International Business, Decision Sciences Institute, Second International Meeting, Seoul, Korea, November, 1992 to June 1993.

Vice Chair, International Federation for Information Processing, Working Group 8.2, December, 1987 to December, 1990.

Placement Chair, International Conference on Information Systems (ICIS), Copenhagen, Denmark, 1988-1991.

Track Chair for MIS, Northeast Decision Sciences Institute, Baltimore, MD, October, 1988-March, 1989.

Leadership Positions in Professional Organizations (continued)

Track Chair for Information Systems. The Institute of Management Sciences/Operations Research Society of America, Joint National Meeting, Washington, D. C., October, 1987-April, 1988.

Program Committee, IRMA, Boston, May 1997-May, 1998.

International Advisory Board, Fourth International Meeting of the Decision Sciences Institute, Sydney, Australia, 1995 to 1997.

Programs and Meetings Committee, Decision Sciences Institute, April, 1995-March, 1997.

Program Committee, POM-96, Seventh Annual Meeting of the Production and Operations Management Society, Indianapolis, April, 1995-April, 1996.

Program Committee Member for ACM SIGCPR 1996 conference on The Virtual Workplace: The Impact on Individuals, Organizations, and Societies, Denver, Colorado, February, 1996-April, 1996.

President's *ad hoc* Committee for Advanced Information Technology Member, Decision Sciences Institute, 1995-1996.

Doctoral Dissertation Award Committee, Decision Sciences Institute National Meeting, Boston, 1995.

ICIS Doctoral Dissertation Award Committee, 1994.

Program Committee Member, Working Conference on Information Technology and New Emergent Forms of Organizations, International Federation of Information Processing WG 8.2, Ann Arbor, February 1994-August 1994.

Doctoral Dissertation Award Committee, Decision Sciences Institute, 1993.

Publications Committee Member, Decision Sciences Institute, 1980-1981.

Vice President of the Upper Midwest Chapter of TIMS/ORSA, 1975-1976.

Treasurer of Niagara Frontier Chapter of Association for Computing Machinery, 1971-1973.

Teaching Award

Innovative Teaching Award, Honorable Mention, Decision Sciences Institute, 1992.

Innovative Approaches to Teaching

- Co-developed an online asynchronous course, which is an online version of the course required for all Rutgers School of Business-Camden undergraduate students called *IT and Project Management*, August, 2020.

- Co-creator of HyperCase 2.9 (2014), software designed and developed with R. J. Barnes, R. L. Baskerville, J. E. Kendall, and (later) A. Schmidt. It is hypertext-based software that allows students to experience an organization on the Web. HyperCase is an approach that has advantages over conventional cases and role-playing. Because it is interactive and highly graphical, HyperCase is similar to an adventure game.

- Co-developed an innovative required course for all Rutgers School of Business-Camden undergraduate students called *IT and Project Management*, September 2013.

- Developed a new undergraduate specialization in Ecommerce, 2000.

- Developed a new MBA concentration in Ecommerce and Information Technology, 1999.

Presentations & Participation in Teaching Excellence

- Judge, Decision Sciences Institute Best Case Studies Award, San Francisco, November, 2001.

- Participated in and applied concepts from three Effective College Teaching courses offered by the Teaching Excellence Center, Rutgers University, October, 1996-April, 1997.

- Chair, Presenter "Teaching Systems Analysis and Design Interactively: The HyperCase Experience, Invited Session Multimedia; What MIS Teaching Tools are Available?" Decision Sciences Institute, Honolulu, Hawaii, November, 1994.

- Plenary Panel member, ISECON (Information Systems in Education Conference), "Teaching Systems Analysis and Design," Louisville, Kentucky, October, 1994.

- Member, panel on "The Future of Teaching MIS," Northeast Decision Sciences Institute, Newport, Rhode Island, March, 1988.

Doctoral Consortia and New Faculty Mentoring

Faculty reviewer, minority applicants for The PhD Project Annual Conference (600 applicants, 200 accepted). This conference is the flagship event for identifying potential minority doctoral students (Black/African-American, Hispanic/LatinX American, and Native American) to join The PhD Project, enter a doctoral program, with the goal of diversifying the workplace by becoming business professors, October 2020 – present.

Co-Presenter, Information Systems Doctoral Students Association Conference (ISDSA), The PhD Project, "How to be Productive in Research: The Publishing Game," workshop with J. E. Kendall, R. Pratt, Boston, MA, August, 2017.

Fellows Panel member, New Faculty Consortium, Decision Sciences Institute Annual Meeting, Tampa, FL, November, 2014.

Co-Presenter, Information Systems Doctoral Students Association Conference, The PhD Project, "The Journal Submission Game," workshop with J. E. Kendall, & A. Randolph, Savannah, GA, August, 2014.

Co-Presenter, ISDSA Conference, The PhD Project, "Developing Teaching and Research Statements," workshop with J. E. Kendall. Seattle, WA, August, 2012.

Co-Presenter, ISDSA Conference, The PhD Project, "How to be Productive in Research: The Publishing Game," workshop with J. E. Kendall. Detroit, MI, August, 2011.

Co-Presenter, ISDSA, The PhD Project, "The Art and Science of Reviewing," with P.E. Carter and J. E. Kendall, San Francisco, California, August, 2009.

Panel Member and Workshop Mentor, Decision Sciences Institute Doctoral Student Consortium, Research Panel and Workshop, Decision Sciences Institute Annual Meeting, Baltimore, MD, November 2008.

Panel Member, Northeast Decision Sciences Institute, Doctoral Student/New Faculty Consortium, Brooklyn, NY, March 2008.

Co-Coordinator Junior Faculty Consortium, ICIS, Milwaukee, WI, 2006, with J. E. Kendall and D. Hale.

Co-Coordinator, Strategic Research Planning Workshop, Doctoral Student Consortium, Decision Sciences Institute, Boston, November, 2004, with D. B. Dologite, J. E. Kendall, and R. Mockler.

Doctoral Consortia and New Faculty Mentoring (continued)

Co-Coordinator, Doctoral Student Consortium, with J. E. Kendall, Decision Sciences Institute Annual Meeting, Washington, D.C., November, 2003.

Co-Coordinator and Break-out Session Leader, Strategic Research Planning Workshop, Doctoral Student Consortium, with D. B. Dologite, J. E. Kendall and R. Mockler, Decision Sciences Institute Annual Meeting, San Diego, November, 2002.

Presenter and Co-Creator, Decision Sciences Institute Doctoral Consortium, Workshop on Writing Research Abstracts, Decision Sciences Annual Meeting, with J. E. Kendall, San Francisco, 2001.

Co-Coordinator and Break-out Session Leader, Strategic Research Planning Workshop, Doctoral Student Consortium, with D. B. Dologite, J. E. Kendall and R. Mockler, Decision Sciences Institute Annual Meeting, Orlando, Florida, November, 2000.

Co-Director, MIS Camp for New MIS Faculty Development, with J. E. Kendall, Americas Conference on Information Systems, Long Beach, CA, August 2000.

Discussant for Doctoral Student Papers Session, KPMG Foundation Ph.D. Project Information Systems Doctoral Students Association Conference, Long Beach, CA, August, 2000.

Coordinator and Mentor, Decision Sciences Institute Doctoral Consortium, Fifth Workshop on Formulating a Strategic Research Plan, with D. B. Dologite, J. E. Kendall, and R. Mockler, Decision Sciences Annual Meeting, New Orleans, November, 1999.

Co-Director, MIS Camp for New MIS Faculty Development, with J. E. Kendall, Americas Conference on Information Systems, Milwaukee, Wisconsin, August 1999.

Presented an original workshop for faculty *Getting Work Published*, with J. E. Kendall, sponsored by the Rutgers University-Camden Teaching Excellence Center, October, 1999.

Developed and presented an original workshop for faculty *Getting Work Published*, with J. E. Kendall, sponsored by the Teaching Excellence Center, Rutgers University, part 6 of 7 in the *Helping Faculty to Succeed* Series, April, 1999.

Strategic Research Planning Workshop, Co-Coordinator and Break-out Session Leader, Doctoral Student Consortium, with D. B. Dologite, J. E. Kendall, R. Mockler, and D. C. Whybark, Decision Sciences Institute Annual Meeting, Las Vegas, November, 1998.

Doctoral Consortia and New Faculty Mentoring (continued)

Strategic Research Planning Workshop, Co-Coordinator and Break-out Session Leader, Doctoral Student Consortium, with D. B. Dologite, J. E. Kendall, and R. Mockler, Decision Sciences Institute Annual Meeting, San Diego, California, November, 1997.

Doctoral Student and New Faculty Consortium, with A. Banerjee and J. E. Kendall 1997 Northeast Decision Sciences Institute Annual Conference, Annapolis, Maryland, March, 1997.

Career Workshop for POMS Doctoral Student Consortium with J. E. Kendall. POM-96, Seventh Annual Meeting of the Production and Operations Management Society, Indianapolis, March, 1996.

Strategic Research Planning Workshop, Co-Coordinator and Break-out Session Leader, with D. B. Dologite, J. E. Kendall and R. Mockler. Doctoral Student Consortium, Decision Sciences Institute Annual Meeting, Orlando, Florida, November, 1996.

Strategic Research Planning Workshop, Co-Coordinator and Breakout Session Leader, Doctoral Student Consortium, with D. B. Dologite, J. E. Kendall and R. Mockler, Decision Sciences Institute Annual Meeting, Boston, November, 1995.

Plenary Panel Member, Doctoral Student Consortium, "What Part Should Qualitative Research Play in One's Research Strategies?" Decision Sciences Institute Annual Meeting, Honolulu, Hawaii, November, 1994.

Panel Member, Breakout Session, Decision Sciences Institute Doctoral Consortium, Decision Sciences Institute Annual Meeting, Washington, D. C., November, 1993.

Reviewing Activities for Journals and Agencies

AIIE Transactions
Communications of the ACM
DATA BASE
Decision Sciences
Decision Support Systems
European Journal of Information Systems
European Journal of Operational Research
Information Resources Management Journal
Information Systems Journal
Information Systems Management
IFIP Working Group 8.2 Working Conferences

Reviewing Activities for Journals and Agencies (continued)

Journal of IT for Development
Journal of Operations Management
Management Science
MIS Quarterly
National Science Foundation
Naval Research Logistics Quarterly
Omega
Transactions on Management Information Systems

Keynote Addresses

Keynote Speaker, Legends and Legacy: Our Personal View of Computing, Systems, and Research Methods, with J. E. Kendall on the 30th anniversary of the National Association of Educational Institutions in Information Technology (ANIEI), Mexico City, October 24, 2012.

Fifteenth Anniversary Commemorative Address, "Acting, Achieving, and Appreciating: Personal Perspectives on the Past, Present, and Future of Computing and IS Research," with J. E. Kendall, Information Systems Doctoral Student Association, founded by KPMG Foundation, in Detroit, Michigan, August 4, 2011.

Conference Chair's plenary address, International Federation for Information Processing WG 8.2, International Conference on Information Systems and Qualitative Research, Philadelphia, PA, June 3, 1997.

Opening remarks, for the International Federation for Information Processing Working Group 8.2, Working Conference, Minneapolis, Minnesota, June 1992.

Inaugural speaker at the first meeting of the Bangkok ACM (Association for Computing Machinery) Chapter, Bangkok, Thailand, August, 1991.

Plenary Speaker, IEEE Conference, Johns Hopkins University, Maryland, May, 1987.

Invited Presentations other than Keynote Addresses

Co-Developer and Panel Presenter, ICIS Mid-Career Faculty Workshop, ICIS 2024, Bangkok, Thailand, December 2024.

Panel Chair and Presenter, "Past Present Future DSI: Analytical Research Over the Years - Past, Present and Future," a celebration of the 50th Anniversary of DSI, reviewing the history and future of analytical research over the years, Decision Sciences Institute Annual Conference, New Orleans, LA, November 2019.

Invited Presentations other than Keynote Addresses (continued)

Morgan State University, research presentation to Ph.D. students and faculty, April 2013.

University of Nebraska-Omaha, research presentation to Ph.D. students and faculty, April 2013.

University of Nevada, Las Vegas, May, 2012.

Griffith University, Brisbane, Australia, research presentation to Ph.D. students and faculty, November, 2010.

Tecnológico de Monterrey, Monterrey, Mexico, Conference on Technology, Design and Management: Creating New Models of Possibility for All, April 3-5, 2008.

Caribbean Conference on Information Systems, The University of West Indies, Mona, Kingston, Jamaica, June, 2006.

Massey University, New Zealand, February, 2005.

Panel Member, Student Paper Research, The Ph.D. Project Information Systems Doctoral Students, Omaha, NE, August, 2005.

Invited Workshop Coordinator and Presenter, The Ph.D. Project Information Systems Doctoral Students Association Conference, Selected as one of the *Best in the Workshop Series*, New York, NY, August, 2004.

University of New South Wales, Sydney, Australia, August 2003.

Victoria University, Wellington, New Zealand, March, 2002.

The Ph.D. Project Information Systems Doctoral Students Association Conference, Boston, MA, August, 2001.

Syracuse University, April 2001.

Setting Up an eCommerce Course and Curriculum, PHITS, Tempe, Arizona, March. 2001.

University of Central Florida, January 2000.

Invited Presentations other than Keynote Addresses (continued)

Commonwealth Top Management Programme on eCommerce and eGoverment, Universiti Putra Malaysia, Panang, Malaysia, December 2000.

KPMG Foundation Ph.D. Project Information Systems Doctoral Students Association Conference, Baltimore, August 1998.

University of Notre Dame, Notre Dame, Indiana, May, 1997.

Georgia State University, Atlanta, Georgia, May, 1995.

Southampton University, Southampton, UK, October, 1992.

Krakow Academy of Economics, Poland, August, 1991.

Oülü University, Finland, March, 1991.

Jyväskylä University, Finland, March, 1991.

Helsinki School of Economics, March, 1991.

London School of Economics, February, 1991.

Egyptian Cabinet (Decision Support Group), Cairo, January, 1991.

Oxford University, Templeton College, February, 1991.

University of Michigan, September, 1990.

Assumption Business Administration College, Graduate Computer Science Department, Bangkok, Thailand, August, 1990.

University of Minnesota, visiting scholar for an MIS Workshop, May 1985.

State University of New York at Buffalo, visiting scholar in the MIS Series, November, 1984.

Colloquium on Research Methodology in Information Sciences, Manchester, UK, invited speaker, September, 1984.

Presentations at International, National, and Regional Conferences

Presenter, Decision Sciences Institute Annual Conference, New Orleans, LA, November 2022.

Presenter, Decision Sciences Institute Annual Conference, New Orleans, LA, November 2021.

Presenter, Decision Sciences Institute Annual Conference, New Orleans, LA, November 2020.

Presenter, Decision Sciences Institute Annual Conference, New Orleans, LA, November 2019.

Presenter, Decision Sciences Institute Annual Meeting, Washington, D. C., November 2017.

MISQE Workshop on the Sharing Economy, Dublin, Ireland December 10, 2016.

Workshop Leader and Presenter, Professional Development Symposium on Social Inclusion in Information Systems Research, AMCIS 2016, San Diego, CA.

Presenter, Western Decision Sciences Institute Annual Meeting , Las Vegas, NV, April 2016.

Presenter, Decision Sciences Institute Annual Meeting, Seattle, WA, November, 2015.

Presenter, Decision Sciences Institute Annual Meeting, Tampa, FL, November, 2014.

Presenter, Western Decision Sciences Institute Annual Meeting, Napa, CA, April, 2014.

Presenter, Northeast Decision Sciences Institute Annual Meeting, Philadelphia, March, 2014.

Panel Co-Chair of the NSF Sponsored Open Source/Community Workshop entitled Organizational Participation with Open Source Communities, New Orleans, LA, September 2013.

Presenter, Decision Sciences Institute Annual Meeting, San Francisco, November, 2012.

Presentations at International, National, and Regional Conferences (continued)

A Tutorial on Organizational Participation in Open Communities, with M. Germonprez, B. Warner, J. E. Kendall, and L. Mathiassen, L. AIS SIG-ED Workshop, ICIS Conference, Shanghai, China, December, 2011.

Presenter, Decision Sciences Institute Annual Meeting, Boston, November, 2011.

Presenter, Decision Sciences Institute Annual Meeting, San Diego, November, 2010.

Presenter, 15th AMCIS Conference on Information Systems, San Francisco, CA, August, 2009.

Presenter, IFIP WG 8.2 Working Conference, Guimarães, Portugal, June, 2009.

Presenter, Decision Sciences Institute Annual Meeting, Baltimore, November, 2008.

Presenter, Decision Sciences Institute Annual Meeting, Phoenix, November, 2007.

Panel Chair, OASIS in the Mirror: Reflections on the Impacts and Research of IFIP WG 8.2, TC 8 Conference: "The Past and Future of Information Systems: 1976-2006 and Beyond," Santiago, Chile, August, 2006.

Presenter, Decision Sciences Institute Annual Meeting, Boston, November, 2004.

Presenter, Decision Sciences Institute Annual Meeting, Washington, D.C., November, 2003.

Presenter, Decision Sciences Institute Annual Meeting, San Diego, November, 2002.

Presenter, IFIP WG 8.2 OASIS Workshop, New Orleans, December 2001.

Presenter, Decision Sciences Institute Annual Meeting, San Francisco, November, 2001.

Presenter, IFIP WG 8.2, IS2000: The Social and Organizational Perspective on Research and Practice in Information Technology, Aalborg, Denmark, June 2000.

Panel Chair, Qualitative Research Methods, International Conference on Information Systems, Atlanta, GA, December, 1997.

Organizer and East Team Captain for the First IS Trivia Bowl, AIS meeting, Indianapolis, Indiana, August, 1997.

Presentations at International, National, and Regional Conferences (continued)

POMS-96, Seventh Annual Meeting of the Production and Operations Management Society, Indianapolis, March, 1996, with J. E. Kendall.

Panel Organizer, The Future of MIS, Decision Sciences Institute National Meeting, Boston, June, 1995-November, 1995.

The Institute of Management Sciences/Operations Research Society of America, Joint National Meeting, Las Vegas, Nevada, May, 1990.

Operations Research Society of America/The Institute of Management Sciences, Joint National Meeting, New York, New York, October, 1989.

EURO/TIMS International Meeting, Osaka, Japan, July, 1989.

Canadian Operational Research Society/The Institute of Management Science/Operations Research Society of America, 27th Joint National Meeting, Vancouver, B. C., Canada, May 1989.

Decision Sciences Institute Annual Meeting, Las Vegas, Nevada, November, 1988.

Northeast Decision Sciences Institute, Annual Meeting, Newport, Rhode Island, March, 1988.

Operations Research Society of America/The Institute of Management Science, Joint National Meeting, St. Louis, Missouri, October, 1987.

The International Federation for Information Processing, Working Group 8.2, Working Conference, Atlanta, Georgia, June, 1987.

Sixth International Conference on Information Systems, Indianapolis, Indiana, December, 1985.

American Institute for Decision Sciences, Annual Meeting, Las Vegas, Nevada, November, 1985.

International Conference on Information Systems, Planning Meeting, San Diego, California, April, 1985.

American Institute for Decision Sciences, Annual Meeting, Toronto, Canada, November, 1984.

The Institute of Management Sciences, Copenhagen, Denmark, June, 1984.

Presentations at International, National, and Regional Conferences (continued)

Fourth International Conference on Information Systems, Houston, Texas, December, 1983.

American Institute for Decision Sciences, Annual Meeting, San Antonio, Texas, November, 1983.

American Institute for Decision Sciences, Midwest Region, Kansas City, Missouri, April, 1983.

Fourth International Conference on Information Systems, Planning Meeting, Tucson, Arizona, April, 1983.

American Institute for Decision Sciences, National Conference, San Francisco, California, November, 1982.

Academy of Management, National Conference, New York, New York, August 1982.

EURO/TIMS 25th International Meeting, Lausanne, Switzerland, July, 1982.

Third Annual Conference on Information Systems Planning Meeting, Minneapolis, Minnesota, 1982.

Second International Conference on Information Systems, Boston, Massachusetts, December, 1981.

The Institute of Management Sciences/Operations Research Society of America/Canadian Operational Research Society, Joint Meeting, Toronto, Canada, May, 1981.

Second International Conference on Information Systems Planning Meeting, Chicago, Illinois, March, 1981.

First International Conference on Information Systems, Philadelphia, Pennsylvania, December, 1980.

MEDINFO 80: The Third World Conference on Medical Informatics, Tokyo, Japan, October, 1980.

American Institute for Decision Sciences, Annual Meeting, Las Vegas, Nevada, November, 1980.

Presentations at International, National, and Regional Conferences (continued)

International Conference on Information Systems Planning Meeting, University of California, Los Angeles, May, 1980.

The Institute of Management Sciences/Operations Research Society of America, Joint National Meeting, Washington, DC, May 1980.

Southeast American Institute for Decision Sciences Conference, Orlando, Florida, February, 1980.

American Institute for Decision Sciences, National Conference, New Orleans, Louisiana, November, 1979.

Academy of Management, National Conference, Atlanta, Georgia, August, 1979.

Southwest American Institute for Decision Sciences Conference, Houston, Texas, March, 1979.

Operations Research Society of America/The Institute of Management Sciences Joint National Meeting, Los Angeles, CA November, 1978.

American Institute for Decision Sciences, National Conference, St. Louis, Missouri, November, 1978.

Joint National ORSA/TIMS/AIIE Conference on Distribution Problems, Hilton Head, South Carolina, February, 1978.

Operations Research Society of America/The Institute of Management Sciences, Joint National Meeting, Atlanta, Georgia, 1977.

Operations Research Society of America/The Institute of Management Sciences, Joint National Meeting, Las Vegas, NV, November, 1975.

The Institute of Management Sciences/Operations Research Society of America Joint National Meeting, Boston, Massachusetts, April, 1974.

Operations Research Society of America, 44th National Meeting, San Diego, California, November, 1973.

First International Congress of Technology Assessment, The Hague, Netherlands, May, 1973.

Presentations at International, National, and Regional Conferences (continued)

Operations Research Society of America, 43rd National Meeting, Milwaukee, Wisconsin, May, 1973.

Operations Research Society of America/The Institute of Management Sciences/American Institute of Industrial Engineering, Atlantic City, New Jersey, November, 1972.

Operations Research Society of America, 41st National Meeting, New Orleans, Louisiana, April, 1972.

Operations Research Society of America, 39th National Meeting, Dallas, Texas, May, 1971.

Professional Service to Organizations

- Chairman Emeritus, Board of Directors, EgoPo Productions, Philadelphia, PA (nonprofit theatre which produces challenging modernist classics with innovative approaches), 2010 - present.

- Member, President's Council, New York City Center, New York, NY, 2011 - present.

- Annual Awards Committee Member, Drama League Awards, New York, NY 2017 - 2019.

- Chairman of the Board of Directors, EgoPo Productions, Philadelphia, PA, 2007 - 2010.

- Annual Awards Committee Member, Drama League Awards, New York, NY, 2008 - 2009.

- Annual Awards Committee Member, Drama League Awards, New York, NY, 2007 - 2008.

- Member of the Board of Directors, EgoPo Productions, Philadelphia, PA (nonprofit theatre which produces challenging modernist classics with innovative approaches), 2006 - 2007.

- Nominator, Drama League, New York, NY (one of 30 official nominators for the 73rd Drama League Awards for Broadway and Off-Broadway productions), 2006 - 2007.

Professional Service to Organizations (continued)

- Annual Awards Committee Member, Drama League Awards, New York, NY, 2005 - 2006.

- Annual Gala Committee Member, Manhattan Theatre Club, New York, NY, 2005.

- Website Designer and Project Manager for Web Site Development, St. Andrew the Apostle Parish, Gibbsboro, NJ, March, 2000-2003.

- Reviewer, A Request for Proposal: A Decision-Support System for the Camden City Public Schools, Camden City Public Schools, Camden, NJ, September, 1998.

- Seminar on "Perspectives on the Future of Information Systems to the CIOs of all of the Atlantic City Casinos," with J. E. Kendall, 1996.

- Nebraska State Patrol, 1985 - 1986. (Manpower planning for uniform division, decision support system for undercover investigators).

- American National Red Cross, Midwest Region, Omaha, Nebraska, 1979 - 1986. (Inventory management of blood resources; evaluation of group interactive processes; technological assessment; and long-range planning for adequate blood supplies.)

- Red Owl Stores, Southern Division, 1983 - 1986. (Decision support system for goals and objectives of managers of franchising grocery stores.)

- Norden Laboratories, Lincoln, Nebraska, 1979. (Analysis and design of inventory forecasting information system for pharmaceuticals and biologicals.)

- Nebraska Educational Television (NETV), Lincoln, Nebraska, 1979. (Approaches to ascertainment for public television.)

- Milwaukee Blood Center, Milwaukee, Wisconsin, 1977. (Analysis of donor recruiting system; recommendations regarding advertising strategies.)

- Blue Cross and Surgical Care Blue Shield, Milwaukee, Wisconsin, 1977. (Analysis and design of marketing information system for the vice president of marketing.)

- FMC Corporation, outdoor power equipment division, Port Washington, Wisconsin, 1977. (Analysis and design of an inventory tracking system for Bolens Tractor Products.)

Professional Service to Organizations (continued)

- Minnesota Mining and Manufacturing Company (3M), 1976. (Decision strategies for the purchase and rental of computer equipment.

- Nicolet-Eitel Corporation, Minneapolis, Minnesota, 1976. (Analysis of an information system for contact lens production and sales.)

- American National Red Cross, Western New York, Buffalo, New York, 1969 - 1974. (Inventory management of the blood resource; bloodmobile scheduling.)

- Milwaukee Blood Center, Milwaukee, Wisconsin, 1973 - 1974. (Bloodmobile scheduling.)

- American National Red Cross, Albany, New York, 1974. (Bloodmobile scheduling.)

Major Contributions and Committee Assignments for Rutgers

- Chair, Research Awards Committee, School of Business, Rutgers University, Camden, 2023.

- Member, Distinguished Professor A&P Committee, College of Arts and Sciences, Rutgers University, Camden, 2022.

- Chair, Research Awards Committee, School of Business, Rutgers University, Camden, 2022.

- Member, Distinguished Professor A&P Committee, School of Business, Rutgers University, Camden, 2021.

- Chair, Research Awards Committee, School of Business, Rutgers University, Camden, 2021.

- Member, Distinguished Professor A&P Committee, College of Arts and Sciences, Rutgers University, Camden, 2020.

- Member, Distinguished Professor Departmental Committee, College of Arts and Sciences, Rutgers University, Camden, 2020.

- Chair, Research Committee, School of Business, Rutgers University, Camden, 2020.

- Member, Distinguished Professor A&P Committee, College of Arts and Sciences, Rutgers University, Camden, 2019.

Major Contributions and Committee Assignments for Rutgers (continued)

- Chair, Research Committee, School of Business, Rutgers University, Camden, 2019.

- Member, Intellectual Contributions Committee, Rutgers School of Business-Camden, 2012 - 2018.

- Chair Research Committee, School of Business-Camden 2015-2018.

- Coordinator, Compensation Review Committee for Rutgers School of Business, appointed by Dean Ganesh, 2016.

- Member, Committee on Academic Planning and Review (CAPR), University-wide committee, 2007 - 2010.

- Chair, AACSB Task Force on Faculty Qualifications, Mission, and Aspirant Schools, 2009.

- Chair, Faculty Composition and Development Committee, 2009.

- Member, Intellectual Contributions Committee, Rutgers School of Business-Camden, 2009.

- Faculty Co-Advisor, Ecommerce & Information Technology Society, 2000 - 2012.

- Chair, Research Group, Rutgers School of Business-Camden, 2007.

- Member, MBA Curriculum Committee, 2003 - 2005.

- Chair, Intellectual Contributions Committee, Rutgers School of Business-Camden, 2001-2004, during the AACSB reaffirmation period.

- Member, Curriculum Content and Evaluation Committee, Rutgers School of Business-Camden, 2001-2002.

- Member, Camden Campus Computer Planning Committee, 2000-2001.

- University High Charter School Faculty Committee, 1999-2001.

- Chair, Ecommerce Specialization Development Committee, 1999-2000.

- Chair, Research Committee, Rutgers School of Business-Camden, 1998-1999.

- Middle States Accreditation Subcommittee on Information Sciences, 1996-1997.

- President's Committee on Strategic Planning Implementation Committee on Information Science and Related Fields, 1995-1996.

Major Contributions and Committee Assignments for Rutgers (continued)

- Member, Advisory Board for the Teaching Excellence Center, Rutgers University, Camden Campus, 1992 to 2003.

- Rutgers Schools of Business Distance Learning Committee, 1994-1995.

- Chair, Faculty Composition and Development Committee, Rutgers School of Business-Camden, Rutgers University, 1993-1995, during the initial AACSB accreditation period.

- Member, Search Committee for Vice President of Student Affairs, 1993.

- Chair, Computer Usage Committee, Rutgers School of Business-Camden, Rutgers University, 1989-1991.

- Chair, Dean Search Committee, Rutgers School of Business-Camden, Rutgers University, 1989.

- Member of the Camden 2000 Master Planning Committee, Rutgers University, September, 1988-January, 1989.

Professional Societies

Association for Information Systems (AIS)
Decision Sciences Institute (DSI)
Institute for Operations Research and the Management Sciences (INFORMS)
International Federation for Information Processing (IFIP), WG 8.2

Doctoral Committees

Chaired 8 doctoral student dissertations.

Committee member for over 20 doctoral students at:
University of Nebraska-Lincoln.
Rutgers University, Rutgers Business School - Newark and New Brunswick.
Rutgers University (School of Communication, Information, and Library Science).
Pace University, New York, NY.

Special Skills and Interests

* iMac and iPad enthusiast.
* Computer programming skills in over a dozen languages.
* Commercial photography ability.
* Private pilot's license.
* Award-winning playwright.
* Lifetime Member of the American Theatre Wing.

Personal

Marital Status: Married
Citizenship: USA
Other: Lyricist, new verses, Rutgers *Alma Mater*, 1990.