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Education

Ph.D.	5/84	The University of Nebraska–Lincoln. Organizational communication and management. Research focus in management information systems.
M.A.	6/78	University of Wisconsin–Milwaukee. Mass communication.
B.A.	6/76	University of Minnesota. Broadcast journalism.

Employment

Professor	Rutgers University, School of Business–Camden. Teaching systems analysis and design, global ecommerce policy, and IT and Project Management. 7/06–present.
	Member of the Graduate Faculty, School of Business, Newark–New Brunswick. Supervising doctoral students and serving on doctoral committees in IT and ecommerce.
Associate Professor	Rutgers University, School of Business–Camden. Teaching systems analysis and design, global ecommerce policy, and management information systems. 7/94–6/06.
Assistant Professor	Rutgers University, School of Business–Camden. Teaching management information systems and systems analysis and design. 7/88–6/94.
Visiting Scholar	University of Cambridge, Judge Institute of Management Studies. 1/91–8/91.

Employment (continued)

Visiting Fellow   Fitzwilliam College, Cambridge. 1/91–8/91.

Assistant   George Mason University, School of Business
Professor   Administration. Teaching decision support systems,
                        management information systems, and systems analysis and
                        design. 9/86–7/88.

Fellow

Fellow, Decision Sciences Institute, 2007. One of only two people in New Jersey to
be named a Fellow of DSI.

Books

1. Kendall, K. E. & Kendall, J. E. (2019). *Systems Analysis and Design,* Tenth Edition,
   Upper Saddle River, New Jersey: Pearson, 533 pages.

2. Kendall, K. E. & Kendall, J. E. (2014). *Systems Analysis and Design,* Ninth Edition,
   Upper Saddle River, New Jersey: Pearson, 552 pages.

3. Kendall, K. E. & Kendall, J. E. (2011). *Análisis Y Diseño De Sistemas, Octava
   edición*, México City: México, Pearson Education, (*Systems Analysis and Design*
   translated into Spanish), 572 pages.

4. Kendall, K. E. & Kendall, J. E. (2011). *Systems Analysis and Design, Custom
   Edition for Park University,* Upper Saddle River, New Jersey: Pearson Learning
   Solutions, 572 pages.

5. Kendall, K. E. & Kendall, J. E. (2011). *Systems Analysis and Design, Eighth
   Edition,* Upper Saddle River, New Jersey: Prentice Hall, 572 pages.

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   Oriented Systems Analysis and Design Using UML, 2009 from seventh edition,
   Systems Analysis and Design, Upper Saddle River, New Jersey: Prentice Hall.

7. Kendall, K. E. & Kendall, J. E. (2008). *Systems Analysis and Design,* Seventh
   Edition, Upper Saddle River, New Jersey: Pearson Education, Inc., 774 pages.

8. Kendall, K. E. & Kendall, J. E. (2007). *Systems Analysis and Design, Sixth Edition,
   Indian Subcontinent Adaptation,* (adapted by S. K. Mathew), Dorling Kindersley
   India P V T Ltd., 2007, 686 pages.

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10. Kendall, K. E. & Kendall, J. E. (2005). *Análisis Y Diseño De Sistemas, sexta edición,* México City: México, Pearson Education, (*Systems Analysis and Design* translated into Spanish), 726 pages.

11. Kendall, K. E. & Kendall, J. E. (2005). *Systems Analysis and Design,* Sixth Edition, Upper Saddle River, New Jersey: Pearson Education, Inc., 726 pages.

12. Kendall, K. E., Kendall, J. E., Pfleeger, S. L., Connelly, L., Cortada, J. W., Fogler, H. S., LeBlanc, S. B., Woolever, K. R. & Loeb, H. M., (2002). *Project Planning and Requirements Analysis for IT Systems Development, Second Edition,* Pearson, 389 pages.

13. Kendall,. K. E. & Kendall, J. E. (2002). *Analisis dan Perancangan Sistem, Jilid 1, edisi kelima,* Jakarta, Indonesia, Pearson Education Asia, 2002 (Systems Analysis and Design translated by Thamir Abdul Hafedh Al–Hamdany), 529 pages.

14. Kendall, K. E. & Kendall, J. E., (2002). *Systems Analysis and Design,* Fifth Edition, Upper Saddle River, New Jersey: Prentice Hall, 914 pages

15. Kendall, K. E., Kendall, J. E., Pfleeger, S. L., Cortada, J. W., Fogler, H. S., LeBlanc, S. B., Woolever, K. R. & Loeb, H. M., (2000). *Needs Assessment and Project Planning* Pearson, 411 pages.

16. Kendall, K. E. & Kendall, J. E. (1999). *Systems Analysis and Design,* Fourth Edition, Upper Saddle River, New Jersey: Prentice Hall, 903 pages.

17. Kendall, K. E. & Kendall, J. E. (1997). *Análisis Y Diseño De Sistemas, tercera edición,* México City: México, Pearson Education, (*Systems Analysis and Design* translated into Spanish), 911 pages.

18. Kendall, K. E. & Kendall, J. E. (1995). *Systems Analysis and Design,* Third Edition, Upper Englewood Cliffs, New Jersey: Prentice Hall/Pearson, 894 pages.

19. Kendall, K. E. & Kendall, J. E. (1992). *Systems Analysis and Design,* Englewood Cliffs, New Jersey: Prentice Hall, Second Edition, 759 pages.

20. Kendall, K. E. & Kendall, J. E. (1991). *Análisis Y Diseño De Sistemas,* primera *edición,* México City: México, Prentice Hall, (*Systems Analysis and Design* translated into Spanish), 881 *pages*

Books (continued)

21. Kendall, K. E. & Kendall, J. E. (1988). *Systems Analysis and Design,* Englewood Cliffs, New Jersey: Prentice Hall, 770 pages.

Edited Book

Avison, D. E., Kendall, J. E., and DeGross, J. I. (1993). *Human, Organizational, and Social Dimensions of Information Systems Development.* Amsterdam: North–Holland, 496 pages.

Publications

1. Kendall, K. E., Kendall, J. E., Germonprez, M, & Mathiassen, L. (2020). The Third Design Space: A postcolonial perspective on corporate engagement with open source software communities, *Information Systems Journal*, Vol. 30(2), 369–402.

2. Germonprez, M., Levy, M., Kendall, J. E., & Kendall, K. E. (2020). Tapestries of Innovation: Structures of Contemporary Open Source Project Engagements, *Journal of the Association for Information Systems*, Vol. 21(3), Article 5, 615-663.

3. Kendall, J. E. & Kendall, K. E. (2020). Ecommerce after the COVID-19 Pandemic: Is it Possible to Prepare for the Future? *Decision Line*, 51(3), 21-24.

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5. Germonprez, M., Kendall, J. E., Kendall, K. E., Mathiassen, L., Young, B. & Warner, B. (2017). A Theory of Responsive Design: A Field Study of Corporate Engagement with Open Source Communities, *Information Systems Research*, 28(1), 64–83.

6. Kendall, J. E. & Kendall, K. E. (2017). Enhancing Executive Online Education Using Storytelling: An Approach to Strengthening Online Social Presence*, Decision Sciences Journal of Innovative Education*, 15(1), 62–81.

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9.   Germonprez, M., Kendall, J., Kendall, K., & Young, B. (2014) Born Free: How the Origins and Advancement of Open Source Software through Sharing will Uphold the Values of Free Software, *Decision Line*, 45(1), 16–19.

10.   Germonprez, M., Kendall, J. E., Kendall, K. E., Young, B., Warner, B., & Mathiassen, L. (2013). The Domestication of Open Source, *DIGIT 2013 Proceedings*, 1–7.

11.   Kendall, J. E. & Kendall, K. E. (2012). Storytelling as a Qualitative Method for IS Research: Heralding the Heroic and Echoing the Mythic, *Australasian Journal of Information Systems*, 17(2), 161–187.

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23. Kong, S., Kendall, J. E. & Kendall, K. E. (2009). The Challenge of Improving Software Quality: Developer's Beliefs about the Contribution of Agile Practices, *Proceedings of the 15th Americas Conference on Information Systems*, San Francisco, California.

24. Alanis, M., Kendall, J. E. & Kendall, K. E. (2009). Reframing as Positive Design: An Exemplar from the Office of Civil Registry in Mexico, *Proceedings of the 15th Americas Conference on Information Systems*, San Francisco, California.

25. Kendall, K. E. & Kendall, J. E. (2008). DSS Systems Analysis and Design: The Role of the Analyst as Change Agent from Early DSS to Mashups. In Burstein, F. and Holsapple, C. W. (Eds.). *Handbook of Decision Support Systems 2*, Berlin: Springer, 293–312.

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34. Kong. S., Kendall, J. E., & Kendall, K. E. (2006). Agile Practices, Promises of Rigor, and Information Systems Quality, In Khosrow–pour, M. (Ed). *Emerging Trends and Challenges in Information Technology Management,* Idea Group, Hershey, PA, 994–996.

Publications (continued)

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36. Kong, S., Kendall, J. E. & Kendall, K. E. (2006). How Distinct is the Agile Approach to Systems Development? A Cultural Perspective and its Implications for Research and Practice, in *Proceedings of the Decision Sciences Institute*, San Antonio, 28071–28076.

37. Kong. S., Kendall, J. E. & Kendall, K. E. (2006). Agile Practices, Promises of Rigor, and Information Systems Quality, *Proceedings of 2006 IRMA International Conference,* Idea Group Publishing, 994–996.

38. Kendall, K. E., Kendall, J. E., & Lee, K. C. (2005). Understanding Disaster Recovery Planning through a Theatre Metaphor: Rehearsing for a Show that Might Never Open, *Communications of the Association for Information Systems (CAIS)*, 16(51), 1001–1012.

39. Kendall, J. E. (2005). Satellite Mapping and Its Potential in Ecommerce: Why We Need Directions to Follow Our New Maps. *Decision Line*, 36(5), 11–14

40. Kendall, J. E., & Kendall, K. E. (2005). Agile Methodologies and the Lone Systems Analyst: When Individual Creativity and Organizational Goals Collide in the Global IT Environment, *Journal of Individual Employment Rights*, 11(4), 333–347.

41. Kendall, K. E. & Kendall, J. E. (2005). Memes and Mutation: Societal Implications of Evolutionary Agents in Push Technologies, *International Journal of Intelligent Information Technologies*, 1(1), 17–29.

42. Te'eni, D. & Kendall, J. E. (2004). Internet Commerce and Fundraising. In Young, D. R. (Ed.) *Effective Economic Decision–Making by Nonprofit Organizations*, The Foundation Center, New York, NY, 167–189.

43. Kendall, K. E., Kendall, J. E., & Kah, M. M. O. (2003). The Emergence of Information Communication Technologies for Developing Countries: Using Dramatistic Analysis to Identify Heroes and Villains, In Montealegre, R., Korpela, M., & Poulymenakou. A. (Eds.) *IS Perspectives and Challenges in the Context of Globalization*, edited by Boston: Kluwer Academic Publishers, 403–418.

Publications (continued)

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45. Abuhamdieh, A., Kendall, J. E., & Kendall, K. E. (2002). An Evaluation of the Web Presence of a Nonprofit Organization: Using the Balanced Scorecard Approach in Ecommerce. In Traunmüller, R. (Ed.) *Information Systems: The E–Business Challenge,* edited by Boston: Kluwer Academic Publishers, 210–222.

46. Kendall, J. E. & Kendall, K. E. (2001). A Paradoxically Peaceful Coexistence Between Commerce and Ecommerce, *Journal of Information Technology Theory and Application (JITTA),* 3(4), 1–6.

47. Abuhamdieh, A. Kendall, J. E. & Kendall, K. E. (2001). Assessing Visitor Satisfaction with Organizational Web Presence in the Nonprofit Sector: A Case Study from the Performing Arts, in *Proceedings of the Decision Sciences Institute*, San Francisco, CA, 1242.

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13.   Kendall, J. E. (2003). What's In a Name? By Any Other Name a Working Group…*OASIS*, Vol. 37, Issue 2 (November, 2003). Editorial.

14.   Kendall, J. E. (2003). Research Generations, *OASIS*, Vol. 37, Issue 1 (May, 2003). Editorial.

15.   Kendall, J. E. (2002). Four Years of Doctoral Studies: Time to Move Forward. Decision Line, 33(2), 11–14.

16.   Kendall, J. E. (1999). Research Planning Activities at the DSI Doctoral Consortium, Decision Line, 30(4), 11.

17.   Kendall, J. E. (1995). There's No Place Like Home: The Web, the World, and You. Journal of End User Computing, Vol. 7, No. 3, Summer 1995. Editorial.

18.   Kendall, J. E. (1994). End User Reengineering: Breaking the Rules Systems Developers Wrote. Journal of End User Computing, 6(2). Editorial.

19.   Kendall, J. E. (1993). The Expert's Opinion: An Interview with Dr. Martin Graef. Journal of End User Computing, 5(3). Published Interview.

Editorials and Book Reviews (continued)

20. Kendall, J. E. (1992). Collaboration: New Ways of Working in MIS Research. Journal of End User Computing, Editorial.

21. Kendall, K. E. & Kendall J. E. (1985). Book review of *The Micro Revolution Revisited* by Peter Large, *European Journal of Operational Research*, 19(1), 142.

22. Kendall, K. E. & Kendall J. E. (1985). Book review of *Managing with Micros: Management uses of Microcomputers, 2nd Edition* by Colin Lewis, *European Journal of Operational Research*, 19(2), 271.

Encyclopedia Entries

1. Kendall, K. E. & Kendall, J. E. (2005). Systems Analysis and Design. In *The Blackwell Encyclopedia of Management,* second edition*,* edited by Gordon B. Davis, Oxford: Blackwell Publishers, Vol. VII, 316–323. Encyclopedia entry.

2. Kendall, J. E. & Kendall, K. E. (2005). Prototyping. In *The Blackwell Encyclopedia of Management,* second edition*,* edited by Gordon B. Davis, Oxford: Blackwell Publishers, 2005, Vol. VII. 261. Encyclopedia entry.

3. Kendall, J. E. & Kendall, K E. (2002). Systems Analysis and Design. In the *International Encyclopedia of Business and Management*, second edition, Edited by Malcolm Warner, London: Thomson Learning, Vol. 7, 6310–6321. Encyclopedia entry.

4. Kendall, K. E. & Kendall, J. E. (1997). Systems Analysis and Design. In *Encyclopedic Dictionary of Management Information Systems*, edited by Gordon B. Davis, Oxford: Blackwell Publishers, 222–229. Encyclopedia entry.

5. Kendall, J. E. & Kendall, K. E. (1997). Prototyping. In Encyclopedic Dictionary of Management Information Systems, edited by Gordon B. Davis, Oxford: Blackwell Publishers, 186–187. Encyclopedia entry.

6. Dologite D. G. & Kendall, J. E. (1996). Information Technology and Society. In the *International Encyclopedia of Business and Management*, edited by Malcolm Warner, London: Routledge, Vol. 3, 2125–2131. Encyclopedia entry.

7. Kendall, J. E. & Kendall, K. E. (1996). Systems Analysis and Design. In the *International Encyclopedia of Business and Management*, edited by Malcolm Warner, London: Routledge, 1996, Vol. 5, 4749–4759. Encyclopedia entry.

Playscript

"Boathouse Row" A short play. Co–playwright with K. E. Kendall, Semifinalist in *Stage This! 2005 International Short Play Competition*, New York, NY.

Published Lyrics

Rutgers *Alma Mater*, 1990. Co–authored with Kenneth E. Kendall. New verses sung annually at commencement.

Grants and Contracts

"Analyzing Shared Narratives in IT Projects: How Co-creation of Stories Affects Project Success," Summer Research Grant, Co-PI, School of Business-Camden, Rutgers University, 2020.

"Re–examining Risk in Sharing Economies: Mitigating Protection and Compliance Risk in Open Source Software," Co–PI, School of Business–Camden, Rutgers University, 2019.

"Implementing Business Continuity Software: Determinants of Organizational Success," Summer Research Grant, Co–PI, School of Business–Camden, 2018.

"The Third Design Space: How Corporations Participate in Open Source Software," Summer Research Grant, Co–PI, School of Business–Camden, 2017.

"Organizational Participation in Open Communities," PI M. Germonprez, University of Nebraska Omaha, NSF, Research Consultant on NSF Grant, September 1, 2011–August 31, 2015. Award No. OCI–1122642.

"Transforming the E–commerce Landscape: Growing Nonprofit Organizations," Principal Investigator, Provost's Innovation in Use of Instructional Technology Grant, Rutgers University–Camden, PI, 2005–2006.

"A Study of the Influence of Organizational Web Presence on Attainment of Strategic Goals for Non–Profit Regional Performing Arts Groups," Senator Walter Rand Institute for Public Affairs, Rutgers University–Camden, PI, 2001–02.

Federation on Computing in the United States (FOCUS), international travel grant, funded by the National Science Foundation, September, 1992.

Honors and Research Awards

Fellow, Decision Sciences Institute, 2001.

One of only 95 current DSI Fellows.

PhD Project Hall of Fame, 2016.

Inducted into the PhD Project Hall of Fame in recognition of my over 20 year commitment to championing diversity in higher education, 2016. One of only 21 members in the Hall of Fame as of 2016, established by the PhD Project in 2011 to "recognize a select few who have inspired many."

Sandra Slaughter Service Award, Association for Information Systems (AIS), 2018.

Selected by a committee of senior AIS scholars in recognition of six years serving as the internationally elected AIS Vice President for SIGs, Chapters, & Colleges. The Association for Information Systems (AIS) is the premier academic research society in Information Systems and has over 4,500 members worldwide.

Outstanding Research Achievement Award, 2017.

An Annual Research Award given for the best publication of the year from Rutgers School of Business–Camden.

Outstanding Author Contribution Award, 2011.

Awarded by the Emerald Publishing Literati Network for the publication entitled "Forms of Government and IS Sustainability: A Positive Design Approach to the Design of Information Systems."

General Chair, IFIP WG 8.2 Working Conference: "Social Inclusion: Societal and Organisational Implications for Information Systems," Limerick, Ireland, July 2006.

Research Excellence Award, 2002.

Awarded by Rutgers University, School of Business–Camden.

Honors and Research Awards (continued)

Circle of Compadres, 2001.

Inducted as an inaugural member by the KPMG Foundation Ph.D. Project Information Systems Doctoral Students Association, 2001.

Silver Core Award Recipient, International Federation for Information Processing (IFIP), awarded in 2004. One of fewer than 630 since IFIP began in 1960.

Research Excellence Award, 1993.

Awarded by Rutgers University, School of Business–Camden.

Alpha Iota Delta.

The International Honor Society in Decision, Information and Operations Sciences

Beta Gamma Sigma.

The International Business Honor Society established in 1913.

Keynote Addresses

1. Keynote Speaker, "Legends and Legacy: Our Personal View of Computing, Systems, and Research Methods," with K. E. Kendall on the 30th anniversary of the National Association of Educational Institutions in Information Technology (ANIEI), Mexico City, October 24, 2012.

2. Keynote Speaker, "Acting, Achieving, and Appreciating: Personal Perspectives on the Past, Present, and Future of Computing and IS Research," the Fifteenth Anniversary Commemorative Address, with K. E. Kendall, The PhD Project, Information Systems Doctoral Student Association, founded by KPMG Foundation, in Detroit, Michigan, August 4, 2011.

3. Keynote Speaker, "The Traditions and Innovations of Qualitative Approaches in ICT Research," 5th International Conference on Qualitative Research in IT (QualIT), Brisbane, Australia, November 2010.

4. Plenary Closing Address as General Chair, "Social Inclusion: Art and Information Systems," IFIP WG 8.2 Working Conference, Limerick, Ireland, July 2006.

5. Inaugural Keynote Speaker for the first meeting of the Association for Computing Machinery (ACM) Thailand Chapter, Bangkok, Thailand, August 1991.

Fellowships

Rand Faculty Fellow, Senator Walter Rand Institute for Public Affairs, Rutgers University–Camden, 2001–2002.

Signet Bank Research Fellow. Awarded competitively to faculty members in the School of Business Administration, George Mason University, Fairfax, VA, 1987.

Edited Journals

Guest Editor, Special issue of the *Journal of Individual Employment Rights*, on "Implications of Technology and Information Systems for Individual Employment Rights," 2004–2006. Renamed *Journal of Workplace Rights*.

Co–Editor, Special issue of *The Data Base for Advances in Information Systems,* "Computers and Playfulness: Humorous, Cognitive, and Social Playfulness in Real and Virtual Workplaces," with J. Webster, Spring, 1997.

Editorships and Editorial Board Memberships

Preeminent Editor of *Data Base for Advances in Information Systems*, October, 2016–present.

Associate Editor, *Communications of the Association for Information Systems* (*CAIS*), 2009 – present.

Associate Editor, for the ICIS 2021 (Austin) Digital Learning and IS Curricula track.

Senior Advisory Board Member, *Journal of Information Technology Theory & Application (JITTA)*, 2006–2019.

Editorial Review Board Member, *Journal of Management Systems*, 2014–2016.

Editorial Review Board Member, *Decision Sciences Journal of Innovative Education*, 2001 to present.

Associate Editor, for the ICIS 2019 (Munich) Digital Learning and IS Curricula track.

Editorial Advisory Board Member for *Advances in E–Collaboration* book series, published by Information Science Reference, 2007–2010.

Editorships and Editorial Board Memberships (continued)

Editorial Advisory Board Member for *Industrial Management & Data Systems*, 2007–2010.

Editor, *OASIS*, newsletter of IFIP WG 8.2, 1999–2003.

Senior Editor, *JITTA (Journal of Information Technology Theory & Application*), 2001–2006.

Member, Inaugural Editorial Board of the flagship *Journal of the Association for Information Systems* (JAIS), 1998–2002.

Guest Associate Editor, *MIS Quarterly*, Special Issue on Action Research, 2002–2003.

Member, Editorial Advisory Board, *Journal of Cases on Information Technology,* 1998–2013. (Journal name changed in 2004).

Feature Column Editor, Doctoral Student Issues, *Decision Line*, 1998–2002.

Editorial Board Member, *Asia Pacific Journal of Management Science*, 1999–2000.

Functional Editor for MIS, *Interfaces,* 1994–1999.

Associate Editor, *MIS Quarterly*, 1994–1997.

Member, Editorial Review Board, *Information Resources Management Journal,* 1997–present.

Editor, *International Journal of Computer and Engineering Management*, 1993.

Associate Editor, *Journal of End User Computing*, 1992–1996.

Editorial Board Member, *Malaysian Journal of Management Science*, 1992–1996.

Member, Advisory Board, *International Encyclopedia of Business and Management*, Routledge, 1992–1996.

Member, Editorial Review Board, *Journal of Database Management*, 1989–present.

Member, Editorial Review Board, *Journal of Management Systems*, 1989–1998.

Major Offices and Positions Held in Professional Organizations

Vice President SIGs (Special Interest Groups), Chapters, and Colleges, Association for Information Systems, July 2010–June 2016. Title changed from Vice President SIGs (Special Interest Groups) and Chapters, in June, 2014.

Chair, International Federation for Information Processing, WG 8.2, December, 2002–2005.

Webmaster for Northeast Decision Sciences Institute, 1995–2005.

Treasurer, Decision Sciences Institute, 2002–2004.

Chair, Investment Advisory Committee, Decision Sciences Institute, 2002–2005.

Vice Chair, International Federation for Information Processing, WG 8.2, December, 1999 to 2002.

Vice President, Communications, Northeast Decision Science Institute, 1995–2005.

Vice President at Large, Decision Sciences Institute, 1999 to 2001.

Secretary, International Federation for Information Processing, WG 8.2, December, 1996 to 1999.

Chair, Strategic Planning for International Affairs Committee, Decision Sciences Institute, 1993–1994.

Industrial Liaison, Northeast Decision Sciences Institute, 1993–1995.

Chair, Doctoral Student Affairs Committee, Decision Sciences Institute, 1993–1994.

Member, *Ad Hoc* Committee on Organizational Structure, Decision Sciences Institute, 2014 to 2015.

External Committee Memberships

National Science Centre of Poland, Review Panel, 2019–present.

Chair, Association for Information Systems Committee on SIGS, Chapters, and Colleges, 2010–2016.

External Committee Memberships (continued)

Member, Association for Information Systems AMCIS–SIG Task Force, 2015–2016.

Member, *ad hoc* Committee on College Implementation, Decision Sciences Institute, 2015.

Member, Association for Information Systems Publications Task Force 2012–2013.

Member, Fellows Committee, Decision Sciences Institute, 2011.

Member, Publications Committee, Decision Sciences Institute, 2010–2011.

Member, Doctoral Student Affairs Committee, Decision Sciences Institute, 2007–2008.

Member, Programs and Meetings Committee, Decision Sciences Institute, 2005–2007.

Member, Investment Advisory Committee, Decision Sciences Institute, 2002–2005.

Member, Ad hoc Home Office Review Committee, Decision Sciences Institute, 2003–2004.

Member, Executive Committee, Decision Sciences Institute, 2002–2004.

Member, Strategic Planning Committee, Decision Sciences Institute, 2002–2004.

Member, Development Committee for Excellence in the Decision Sciences, Decision Sciences Institute, 2002–2004.

Member, National Committee for Nonprofit Enterprise, June 2001–2002.

Task Force Member, Internet Commerce and Fundraising, National Center on Nonprofit Enterprise, 2001–2002.

Member, Publications Committee, Decision Sciences Institute, 2000–2002.

Member, Development Committee for Excellence in the Decision Sciences, Decision Sciences Institute, 1998–2001.
Member, Member Services Committee, Decision Sciences Institute, 1997–1998.

Member, Strategic Planning for International Affairs Committee, Decision Sciences Institute, 1994–1996.

External Committee Memberships (continued)

Member, Member Services Committee, Decision Sciences Institute, 1993–1994.

Committee Member, Strategic Planning for International Affairs, Decision Sciences Institute, 1992–1993.

Member, Publications Committee, Decision Sciences Institute, 1990–1992.

Member, Research Committee, Information Resources Management Association, 1990–1992.

Conference Track Chair Activities

Associate Editor, "Research Methods" Track, ICIS 2009–2010, ICIS 2010, St. Louis, MO.

Minitrack Chair, "Reframing Design Opportunities as an Approach to Positive Design of Information Systems," as part of the Design Theory and Research: From Design Science to Positive Design Track, AMCIS 2009, San Francisco.

Associate Editor, "Design Theory and Research" Track, ICIS 2007–2008, Paris.

Co–Chair of the Alternative Approaches to Information Systems Development Track, ICIS Milwaukee, 2006.

Co–Chair of the First eBusiness Theme, Decision Support Systems Track, Decision Sciences Institute, San Francisco, 2000–2001.

Track Co–Chair for Management Information Systems, Sixth International Meeting of the Decision Sciences Institute, Chihuahua, Mexico, 2000 to 2001.

Co–Chair, MIS Track, Midwest Decision Sciences Institute, March 1997–March 1998, Lincoln, Nebraska.

Track Chair for MIS, DSS, AI, and Microcomputers, Northeast Decision Sciences Institute, Annapolis, MD, June 1996–April, 1997.

Session Organizer, INFORMS, November 1995–May, 1996, Washington, DC.

Track Chair for MIS, Third International Meeting, Decision Sciences Institute, Puebla, Mexico, November, 1994–June, 1995.

Track Chair for Microcomputing, Northeast Decision Sciences Institute, Portsmouth, NH, June 1993–April, 1994.

Conference Track Chair Activities (continued)

Track Chair for Curriculum and Students, Northeast Decision Sciences Institute, Philadelphia, PA, June 1992–April, 1993.

Session Organizer, EURO/TIMS, November 1991–July, 1992, Helsinki, Finland.

Track Chair for Information Technology/MIS for Southeast Decision Sciences Institute, Charleston, SC, August 1988–February, 1989.

Co–chair of the Information Systems track for the joint national meeting of the Institute of Management Sciences/Operations Research Society of America, April, 1987–April, 1988.

Teaching Award

Innovative Teaching Award, Honorable Mention, Decision Sciences Institute, 1992.

Innovative Approaches to Teaching

Co-developed an original online asynchronous course, which is an online version of the course required for all Rutgers School of Business-Camden undergraduate students called *IT and Project Management*, August, 2020.

Developed an original online asynchronous course, which is an online version of an elective for the IT and ecommerce specialization in Management, for Rutgers School of Business-Camden undergraduate students called *Systems Analysis and Design*, September-December, 2020.

Co–creator of HyperCase 2.9 (2014), software designed and developed with R. J. Barnes, R. L. Baskerville, K. E. Kendall, and (later) A. Schmidt. It is hypertext–based software that allows students to experience an organization on the Web. HyperCase is an approach that has advantages over conventional cases and role–playing. Because it is interactive and highly graphical, HyperCase is similar to an adventure game.

Re–developed an original undergraduate elective course *Global Issues in Ecommerce Technology* with all new lecture content, assignments and examinations, January 2016.

Innovative Approaches to Teaching (continued)

Co–developed an innovative course for Rutgers School of Business–Camden undergraduate students called *IT and Project Management*, September 2013. Required course for all business majors.

Developed a new case–based course for the required graduate class in MIS, January–May, 2008. This was a required course for all MBA students.

Awarded the "Provost's Innovation in Use of Instructional Technology" grant for Transforming the E–commerce Landscape: Growing Nonprofit Organizations, Rutgers University, Camden Campus, 2005–2006. Using innovative software for writing ecommerce business plans for nonprofit organizations.

Created and developed a new undergraduate elective course, *Global Issues in Ecommerce Technology*, 2000. Focusing on strategic approaches to ecommerce.

Created and developed a new graduate course, *Seminar in Global Ecommerce Policy*, 2000.

Presentations & Participation in Teaching Excellence

Participated in and applied concepts from three "Effective College Teaching," courses offered by the Teaching Excellence Center, Rutgers University, October, 1996–April, 1997.

Plenary Panel member, ISECON (Information Systems in Education Conference), "Teaching Systems Analysis and Design," Louisville, Kentucky, October, 1994.

PhD and New Faculty Mentoring

Faculty reviewer, minority applicants for The PhD Project Annual Conference (600 applicants, 200 accepted). This conference is the flagship event for identifying potential minority doctoral students (Black/African-American, Hispanic/LatinX American, and Native American) to join The PhD Project, enter a doctoral program, with the goal of diversifying the workplace by becoming business professors, October 2020.

Co–Presenter, Information Systems Doctoral Students Association Conference, The PhD Project, "How to be Productive in Research: The Publishing Game," workshop with K. E. Kendall, R. Pratt, Boston, MA, August, 2017.

PhD and New Faculty Mentoring (continued)

Developed and presented a Strategic Research Planning Workshop for Post–Defense Doctoral Student Consortium, Decision Sciences Institute, Seattle, WA, November 2015.

Judging Panel member for The Elwood S. Buffa Doctoral Dissertation Competition, Decision Sciences Institute, Seattle, WA, November 2015.

Fellows Panel member, New Faculty Consortium, Decision Sciences Institute, Tampa, FL, November, 2014.

Co–Presenter, Information Systems Doctoral Students Association Conference, The PhD Project, "The Journal Submission Game," workshop with K. Kendall, & A. Randolph, Savannah, GA, August, 2014.

Fellows Panel member, New Faculty Consortium, Decision Sciences Institute, Baltimore, MD, November, 2013.

Faculty Interviewer, Information Systems Doctoral Students Association Conference, The PhD Project, simulated job interviews, Chicago, IL, August 2013.

Co–Presenter, Information Systems Doctoral Students Association Conference, The PhD Project, "Developing Teaching and Research Statements," workshop with K. Kendall. Seattle, WA, August, 2012.

Co–Presenter, Information Systems Doctoral Students Association Conference, The PhD Project, "How to be Productive in Research: The Publishing Game," workshop with K. Kendall. Detroit, MI, August, 2011.

Co–Coordinator, MIS Camp for New MIS Faculty Development, AMCIS (Americas Conference on Information Systems), with V. Grover, San Francisco, CA, August, 2009.

Co–Presenter, Information Systems Doctoral Students Association Conference, The PhD Project, "The Art and Science of Reviewing," with P. E. Carter and K. E. Kendall, San Francisco, California, August, 2009.

Competition Coordinator, The Elwood S. Buffa Doctoral Dissertation Competition, Decision Sciences Institute, Annual Meeting, Baltimore, 2008.

Faculty Mentor, MIS Camp for New MIS Faculty Development AMCIS, Toronto, August, 2008.

PhD and New Faculty Mentoring (continued)

Co–Presenter, Information Systems Doctoral Students Association Conference, The Ph.D. Project, "Developing Teaching and Research Statements," with K. E. Kendall, Keystone, Colorado, August, 2007.

Co–Coordinator Junior Faculty Consortium, ICIS 2006, with D. Hale, and K.E. Kendall, Milwaukee, WI.

Co–Coordinator, Strategic Research Planning Workshop, Doctoral Student Consortium, with D. B. Dologite, K. E. Kendall and R. Mockler, Decision Sciences Institute, Boston, November, 2004.

The PhD Project Information Systems Doctoral Students Association Conference. Selected as one of the *Best in the Workshop Series*, " with K.E. Kendall, New York, NY, August, 2004.

Co–Coordinator Doctoral Student Consortium, with K. E. Kendall, Decision Sciences Institute, Washington, D.C., November, 2003.

Co–Coordinator and Break–out Session Leader, Strategic Research Planning Workshop, Doctoral Student Consortium, with D. B. Dologite, K. E. Kendall and R. Mockler, Decision Sciences Institute, San Diego, November, 2002.

Presenter and Co–Creator, Decision Sciences Institute Doctoral Consortium, Workshop on Writing Research Abstracts, with K. E. Kendall, San Francisco, November, 2001.

Committee Member, Doctoral Dissertation Award Committee, Decision Sciences Institute, San Francisco, 2001.

Co–Coordinator and Break–out Session Leader, Doctoral Student Consortium, Strategic Research Planning Workshop, with D. B. Dologite, K. E. Kendall and R. Mockler, Decision Sciences Institute, Orlando, Florida, November, 2000.

Co–Director, MIS Camp for New MIS Faculty Development, with K. E. Kendall, AMCIS 2000, Long Beach, CA, August 2000.

Coordinator and Mentor, Decision Sciences Institute Doctoral Consortium, with D. B. Dologite, K. E. Kendall, R. Mockler, and D. C. Whybark, Fifth Workshop on Formulating a Strategic Research Plan, New Orleans, November, 1999.

Co–Director, MIS Camp for New MIS Faculty Development, with K. E. Kendall, AMCIS, Milwaukee, Wisconsin, August 1999.

PhD and New Faculty Mentoring (continued)

Presented an original workshop for faculty "Getting Work Published," with K. E. Kendall, sponsored by the Rutgers University–Camden Teaching Excellence Center, October, 1999.

Developed and presented an original workshop for faculty "Getting Work Published," with K. E. Kendall, sponsored by the Rutgers University–Camden Teaching Excellence Center, part 6 of 7 in the *Helping Faculty to Succeed* Series, April, 1999.

Doctoral Dissertation Award Committee, Decision Sciences Institute, 1999.

Panel member, Ph.D. Curricular Issues Miniconference, Decision Sciences Institute, "Determining Ph.D. Program Content: A Workshop to Design a Program for Producing Excellence in New Faculty," Las Vegas, November, 1998.

Coordinator and Mentor, Decision Sciences Institute Doctoral Consortium, Fourth Workshop on Formulating a Strategic Research Plan, with D. B. Dologite, K. E. Kendall, R. Mockler, and D. C. Whybark, Las Vegas, November, 1998.

Doctoral Student Affairs Committee, Decision Sciences Institute, 1998–2000.
Doctoral Dissertation Award Committee, Decision Sciences Institute, 1998.

Director, MIS Camp for New MIS Faculty Development, AMCIS, Baltimore, Maryland, August 1998.

Chair, Doctoral Student Affairs Committee, Decision Sciences Institute, 1997–1998.

Panel Member, "Mentoring Junior Faculty," Decision Sciences Institute, San Diego, November, 1997.

Coordinator and Mentor, Decision Sciences Institute Doctoral Consortium, Third Workshop on Formulating a Strategic Research Plan, with D. B. Dologite, K. E. Kendall, and R. Mockler, San Diego, November, 1997.

Director, MIS Camp for New MIS Faculty Development, AMCIS, Indianapolis, Indiana, August 1997.

Doctoral Student and New Faculty Consortium, 1997 Northeast Decision Sciences Institute Annual Conference, with A. Banerjee and K. E. Kendall, Annapolis, Maryland, March, 1997.

PhD and New Faculty Mentoring (continued)

Coordinator and Mentor, Decision Sciences Institute Doctoral Consortium, Second Workshop on Formulating a Strategic Research Plan, with D. B. Dologite, K. E. Kendall, and R. Mockler, Orlando, FL, November 1996.

Career Workshop for POMS Doctoral Student Consortium, POM–96, with K E. Kendall, Seventh Annual Meeting of the Production and Operations Management Society, Indianapolis, March, 1996.

Coordinator and Mentor, Decision Sciences Institute Doctoral Consortium, First Workshop on Formulating a Strategic Research Plan, with D. B. Dologite, K. E. Kendall, and R. Mockler, Boston MA, November 1995.

Moderator for MIS Doctoral Students, Decision Sciences Institute Doctoral Consortium, Honolulu, Hawaii, November, 1994.

Committee Member, ICIS Doctoral Dissertation Award Committee, 1993 and 1994.

Service on Research Conference Program Committees

Member of Scientific Committee for International Conference on ICT Management for Global Competitiveness and Economic Growth in Emerging Economies ICTM, Wroclaw, Poland, 2018.

Member of Scientific Committee for International Conference on ICT Management for Global Competitiveness and Economic Growth in Emerging Economies ICTM, Wroclaw, Poland, 2017.

Member of Scientific Committee for International Conference on ICT Management for Global Competitiveness and Economic Growth in Emerging Economies ICTM 2016, Wroclaw, Poland, 2016.

EuroSymposium Advisory Board Member, 9th EuroSymposium on Systems Analysis and Design, Gdansk, Poland, 2016.

EuroSymposium Advisory Board Member, 8th EuroSymposium on Systems Analysis and Design, Gdansk, Poland, 2015.

EuroSymposium Advisory Board Member, 7th EuroSymposium on Systems Analysis and Design, Gdansk, Poland, 2014.

Service on Research Conference Program Committees (continued)

Program Committee Member, IFIP WG 8.2: Working Conference on Information Systems and Global Assemblages: (Re)Configuring Actors, Artefacts, Organizations, Auckland, New Zealand, 2014.

EuroSymposium Advisory Board Member, 4th EuroSymposium on Systems Analysis and Design, Gdansk, Poland, 2011.

Program Committee Member, IFIP WG 8.2: Working Conference on Researching the Future, Turku, Finland, 2010–2011.

Program Committee Member, IFIP WG 8.2: Working Conference on The Role of IS in Leveraging Intelligence and Creativity in SMEs, Guimarães, Portugal, 2008–2009.

Program Committee Member, IFIP WG 8.2: Relevant Theory and Informed Practice: Looking Forward from a 20 Year Perspective on IS Research, Manchester, UK, July 2004.

Program Committee Member, IFIP WG 8.2: Organizational Discourse about Information Technology, Barcelona, Spain, December 2002
Program Committee Member, of the Sixth Workshop on Evaluation of Modeling

Methods in Systems Analysis and Design (EMMSAD'01), Interlaken, Switzerland, June 2001.

Program Committee Member, Fifth CAiSE/IFIP8.1 International Workshop on Evaluation of Modeling Methods in Systems Analysis and Design (EMMSAD'00), Stockholm, Sweden, June 2000.

Program Committee Member, IFIP WG 8.2, IS2000: The Social and Organizational Perspective on Research and Practice in Information Technology, Aalborg, Denmark, June 2000.

Workshop Coordinator, IFIP WG8.2 Research Workshop, IS Research at the Beginning of the Millennium: Searching for Artifacts, Metaphors, and Methodologies, Charlotte, NC, December 1999.

Program Committee Member, Fourth International CAiSE/IFIP8.1

International Workshop on Evaluation of Modeling Methods in Systems Analysis and Design (EMMSAD'99), June, 1999, Heidelberg, Germany.

Service on Research Conference Program Committees (continued)

Program Committee Member, IFIP Working Groups 8.2 and 8.6 Joint Working Conference on Information Systems: Current Issues and Future Changes, Helsinki, Finland, 1997–1998.

Program Committee Member, Third CAiSE/IFIP8.1 International Workshop on the Evaluation of Modeling Methods in Systems Analysis and Design (EMMSAD'98), June, 1998, Pisa, Italy.

Program Committee Member, IRMA, Boston, 1998.

Program Committee Member, Working Conference on Information Systems and Qualitative Research, International Federation of Information Processing (IFIP) WG 8.2, Philadelphia, PA, February 1996–June 1997.

Program Committee Member, IRMA '95, Atlanta, Georgia, May 1995.

Program Committee Member, Working Conference on Information Technology and New Emergent Forms of Organizations, International Federation of Information Processing (IFIP) WG 8.2, Ann Arbor, MI, February 1994–August 1994.

Reviewing Activities for Scholarly Journals, Conferences, and Agencies

Academy of Management Journal
Data Base for Advances in Information Systems, The
Decision Sciences
European Journal of Information Systems
European Journal of Operational Research
Information Resources Management Journal
Information Systems Journal
Information Systems Research
International Conference on Information Systems (*ICIS*)
Journal of Database Management
Journal of Information Technology Theory and Application
Journal of Management Information Systems
Management Information Systems Quarterly
Organization Science
Organization Studies

Academy of Management National Meeting

Reviewing Activities for Scholarly Journals, Conferences, and Agencies (continued)

Decision Sciences Institute Annual Meeting
Hawaii International Conference on Systems Sciences (HICSS)
National Science Foundation
Academy of Management
Association for Computing Machinery (ACM)
Association for Information Systems (AIS)
Decision Sciences Institute (DSI)
Institute for Operations Research and the Management Sciences (INFORMS)
International Federation of Information Processing (IFIP) WG 8.2

Invited Research Presentations

University of Nebraska Omaha, research presentation to Ph.D. students and faculty, April 2013.

Griffith University, Brisbane, Australia, research presentation to Ph.D. students and faculty, November 2010.

Tecnológico de Monterrey, Monterrey, Mexico, Conference on "Technology, Design and Management: Creating New Models of Possibility for All," April 3–5, 2008.

Caribbean Conference on Information Systems, The University of West Indies, Mona, Kingston, Jamaica, June 2006.

Massey University, New Zealand, 2005.

Quality Summit, Joseph M. Juran Center for Leadership in Quality. Held at the Carlson School of Management, University of Minnesota, Minneapolis, MN, 2004.

University of New South Wales, Sydney, Australia, August 2003.

Victoria University, Wellington, New Zealand, March, 2002.

Information Systems Doctoral Students Association Conference, The Ph.D. Project, Boston, MA, August, 2001.

Syracuse University, April 2001.

Setting Up an eCommerce Curriculum," PHITS, Tempe, Arizona, March 2001.

Invited Research Presentations (continued)

Commonwealth Top Management Programme on eCommerce and eGoverment, Universiti Putra Malaysia, Panang, Malaysia, December 2000.

Cornell University, February, 2000.

University of Central Florida, January, 2000.

KPMG Foundation Ph.D. Project Information Systems Doctoral Students Association Conference, Baltimore, August 1998.

University of Notre Dame, Notre Dame, Indiana, May, 1997.

Southampton University, Southampton, UK, October, 1992.

Krakow Academy of Economics, Poland, August, 1991.

Oülü University, Finland, March, 1991.

Jyväskylä University, Finland, March, 1991.

Helsinki School of Economics, March, 1991.

London School of Economics, February, 1991.

Egyptian Cabinet (Decision Support Group), Cairo, January, 1991.

Oxford University, Templeton College, February, 1991.

Assumption Business Administration College, Graduate Computer Science Department, Bangkok, Thailand, August, 1990.

University of Minnesota, visiting scholar for a MIS workshop, May, 1985.

State University of New York at Buffalo, visiting scholar in the MIS Visiting Scholar series, November, 1984.

Colloquium on Research Methodology in Information Sciences, Manchester, U. K., invited speaker, September, 1984.

Selected Panel Presentations and Workshops

Workshop Leader and Presenter, Professional Development Symposium on Social Inclusion in Information Systems Research, AMCIS 2016 San Diego.

Panel Co–Chair of the NSF Sponsored Open Source/Community Workshop entitled "Organizational Participation with Open Source Communities," New Orleans, LA, September 2013.

"A Tutorial on Organizational Participation in Open Communities," with M. Germonprez, B. Warner, K. E. Kendall, and L. Mathiassen, L. AIS SIG–ED Workshop, ICIS Conference, Shanghai, China, December, 2011.

Fellows Panel Member, "Internationalization of Decision Sciences Textbooks," Decision Sciences Institute Annual Meeting, San Diego, CA, November, 2010.

Panel Member, "OASIS in the Mirror: Reflections on the Impacts and Research of IFIP WG 8.2," TC 8 Conference: The Past and Future of Information Systems: 1976–2006 and Beyond, Santiago, Chile, August, 2006.

Panel Member, Student Paper Research, The Ph.D. Project Information Systems Doctoral Students Association, Omaha, NE, August, 2005.

Panel Member, "Internet Commerce and Fundraising for Nonprofit Organizations," Inaugural conference of the NCNE (National Center for Nonprofit Enterprise), Washington, D.C., January, 2002.

Panel Member, "The Qualitative IS Researcher: To Be or Not to Be?" KPMG Foundation Ph.D. Project Information Systems Doctoral Students Association Conference, Long Beach, California, August 2000.

Panel Member, "Qualitative Research Methods," IRMA '96, Washington, D.C., May 1996.

Panel Member, "Prevalent Metaphors in Systems Analysis and Design," International Federation for Information Processing Working Group 8.2, Working Conference, Minneapolis, MN, June 1992.

Research Presentations at International, National, and Regional Conferences

Presenter, Decision Sciences Institute Annual Conference, New Orleans, LA, November 2019.

Research Presentations at International, National, and Regional Conferences (continued)

Presenter, Decision Sciences Institute Annual Meeting, Washington, D. C., November 2017.

Presenter, MISQE Workshop on the Sharing Economy, Dublin, Ireland December 10, 2016.

Presenter, Western Decision Sciences Institute Annual Meeting, Las Vegas, NV, April 2016.

Presenter, Decision Sciences Institute Annual Meeting, Seattle, WA, November, 2015.

Presenter, Decision Sciences Institute Annual Meeting, Tampa, FL, November, 2014.

Presenter, Western Decision Sciences Institute Annual Meeting, Napa, CA, April, 2014.

Northeast Decision Sciences Institute Annual Meeting, Philadelphia, March, 2014.

Presenter, Decision Sciences Institute Annual Meeting, Baltimore, November, 2013.

Presenter, Decision Sciences Institute Annual Meeting, San Francisco, November, 2012.
Presenter, Decision Sciences Institute Annual Meeting, Boston, November, 2011.

Presenter, Decision Sciences Institute Annual Meeting, San Diego, November, 2010.

Presenter, 15th AMCIS Conference on Information Systems, San Francisco, CA, August, 2009.

Presenter, IFIP WG 8.2 Working Conference, Guimarães, Portugal, June, 2009.

Presenter, Decision Sciences Institute Annual Meeting, Baltimore, November, 2008.

Presenter, Decision Sciences Institute Annual Meeting, Phoenix, November, 2007.

Presenter, Decision Sciences Institute Annual Meeting, Boston, November, 2004.

Presenter, Research Presentations at International, National, and Regional Conferences (continued)

Decision Sciences Institute Annual Meeting, Washington, D.C., November, 2003.

Presenter, Decision Sciences Institute Annual Meeting, San Diego, November, 2002.

Presenter, IFIP WG8.2 OASIS, New Orleans, December 2001.

Presenter, Decision Sciences Institute Annual Meeting, San Francisco, November, 2001.

Presenter, IFIP WG 8.2, Aalborg, Denmark, June 2000.

Presenter, International Decision Sciences Institute Meeting, Athens, Greece, July, 1999.

Presenter, POMS–96, Seventh Annual Meeting of the Production and Operations Management Society, Indianapolis, April, 1996.

Presenter, Decision Sciences Institute, Invited Session, Honolulu, Hawaii, November, 1994.

Presenter, EURO/TIMS Helsinki, Finland, July, 1992.

Presenter, International Decision Sciences Institute Meeting, Brussels, Belgium, June, 1991.

Presenter, The Institute of Management Sciences/Operations Research Society of America, Joint National Meeting, Las Vegas, NV, May, 1990.

Presenter, Operations Research Society of America/The Institute of Management Sciences Joint National Meeting, New York, NY, October, 1989.

Presenter, EURO/TIMS International Meeting, Osaka, Japan, July, 1989.

Presenter, Canadian Operational Research Society/The Institute of Management Sciences/Operations Research Society of America, 27th Joint National Meeting, Vancouver, B. C., May, 1989.

Presenter, Northeast Decision Sciences Institute, Baltimore, MD, March, 1989.

Presenter, Decision Sciences Institute Annual Meeting, Las Vegas, NV, November, 1988.

Presenter, Research Presentations at International, National, and Regional Conferences (continued)

Presenter, The Institute of Management Science/Operations Research Society of America, Joint Annual Meeting, Washington, DC, April, 1988.

Presenter, Northeast Decision Sciences Institute, Newport, RI, March, 1988.

Presenter, Southeast Decision Sciences Institute, Winston–Salem, NC, February, 1988.

Presenter, Decision Sciences Annual Meeting, Boston, MA, November, 1987.

Presenter, The International Federation for Information Processing, Working Group 8.2, Atlanta, GA, June, 1987.

Presenter, American Institute for Decision Sciences, Annual Meeting, Las Vegas, NV, November, 1985.

American Institute for Decision Sciences, Annual Meeting, Toronto, Canada, November, 1984.

Presenter, The Institute of Management Sciences, XXVI International Meeting, Copenhagen, Denmark, June, 1984.

Presenter, Fourth International Conference on Information Systems (ICIS), Houston, TX, December, 1983.

Presenter, American Institute for Decision Sciences, Annual Meeting, San Antonio, TX, November, 1983.

Presenter, American Institute for Decision Sciences, Midwest Region, Kansas City, MO, April, 1983.

Presenter, American Institute for Decision Sciences, National Conference, San Francisco, CA, November, 1982.

Presenter, EURO/TIMS 25th International Meeting, Lausanne, Switzerland, July, 1982.

Presenter, The Institute of Management Sciences/Operations Research Society of American/Canadian Operational Research Society, Joint Meeting, Toronto, Canada, May, 1981.

Presenter, American Institute for Decision Sciences, National Conference, Las Vegas, NV, November, 1980.

Professional Services to Organizations

- Member, Rutgers–Camden Center for the Arts Advisory Council, (RCCA) 2012 to present.

- Secretary, Rutgers–Camden Center for the Arts Advisory Council, (RCCA) 2016.

- Vice President (2019-2022) and member of the Board of Directors, EgoPo Productions, Philadelphia, PA (nonprofit theatre which produces challenging modernist classics with innovative approaches), 2010 to present.

- Member, President's Council, New York City Center, New York, NY, 2011 to present.

- Annual Awards Committee Member, Drama League Awards. New York, NY 2017–2019.

- Vice President of the Board of Directors, EgoPo Productions, Philadelphia, PA (nonprofit theatre which produces challenging modernist classics with innovative approaches), 2007– 2010.

- Annual Awards Committee Member, Drama League Awards, New York, NY, 2008–2009.

- Annual Awards Committee Member, Drama League Awards, New York, NY, 2007–2008.

- Member of the Board of Directors, EgoPo, Philadelphia, PA (nonprofit theatre which produces challenging modernist classics with innovative approaches), 2006–2007.

- Nominator, Drama League, New York, NY (one of 30 official nominators for the 73rd Drama League Awards for Broadway and Off–Broadway productions), 2006–2007.

- Member, Rutgers–Camden Center for the Arts Advancement Council, (RCCA) 2005–2010.

- Annual Gala Committee Member, Manhattan Theatre Club, New York, NY, 2005.

- Website creator, developer, and Webmaster for inaugural website, St. Andrew the Apostle Parish, Gibbsboro, NJ, March, 2000–2003.

Professional Services to Organizations (continued)

- Manhattan Theatre Club, 2000–2001. (Helped assess this Off–Broadway theatre's Web presence.)

- MIFA (Massachusetts International Festival of the Arts), 2000–2001. (Advised managing director on Web technologies.)

- Seminar on "Perspectives on the Future of Information Systems" to the CIOs of all of the Atlantic City Casinos, 1996.

- Center for Innovative Technology, Fairfax, VA, August, 1987. (Developed brochure for statewide technology database questionnaire).

- Red Owl Stores, Southern Division, 1983–1986. (Designed a decision support system for goals and objectives of franchise grocery store managers.)

- American Red Cross, Heartland Chapter, December 1983–April 1984. (Determined information flows and group decision making behavior.)

- Youth Service System of Lincoln–Lancaster County, February–April, 1980. (Conducted an information audit.)

- Youth Service System of Lincoln–Lancaster County, May, 1980. (Developed a workshop on job related stress.)

- American Red Cross Blood Services, Midwest Region, February–June, 1979. (Conducted an information audit.)

- Milwaukee Blood Center, 1977. (Conducted a feasibility study of advertising alternatives.)

Key Rutgers Committee Assignments

- Member, Research Development and Impact Committee, 2020-present.

- Member and Chair, Teaching Committee, 2019–2020.

- Member Undergraduate Committee, Rutgers School of Business–Camden, 2017–2019.

- Member, Search Committee, Associate Dean of Graduate Education, Rutgers School of Business Camden, 2018.

Key Rutgers Committee Assignments (continued)

- Member, Undergraduate Curriculum Innovation Committee, Rutgers School of Business–Camden, 2015 to present.

- Member, Chancellor's Committee on Global Research and Education, Camden Campus permanent standing committee. Participated in interviewing new Vice President for International and Global Affairs. September 2011 to 2016.

- Member, Operations Management Faculty Search Committee, Rutgers School of Business–Camden, 2015.

- Member, AACSB Undergraduate Programs Assessment Task Force, Rutgers School of Business–Camden, 2013 to 2014.

- Member, Committee on Institutional Equity and Diversity, Camden Campus, Fall 2012 to 2013.

- Chair, AACSB Undergraduate Programs Assessment Task Force, Rutgers School of Business–Camden, Fall 2012.

- Member, Undergraduate Students Committee, Rutgers School of Business–Camden, 2011–2012.

- Chair, Undergraduate Students Committee, Rutgers School of Business–Camden, Fall 2009.

- Member, Strategic Planning Committee, Rutgers School of Business–Camden, Fall 2009.

- Chair, Teaching Committee, Rutgers School of Business–Camden, 2007.

- Member, New Registrar Position Description Design and Recruiting Committee, Rutgers University, Camden Campus, 2007.

- Member, Deans' Evaluation Committee for Dr. Margaret Marsh, Dean of the Faculty of Arts and Sciences, Rutgers University, Camden Campus, 2006.

- Chair, Undergraduate Students Committee, Rutgers School of Business–Camden, 2004–2006.

- Member, Peer Evaluation Committee, School of Business–Camden, three times including Fall, 2005.

Key Rutgers Committee Assignments (continued)

- Faculty Co–Advisor, Ecommerce & IT Society, Rutgers School of Business–Camden, 2004–2012.

- Member, Advisory Board for the Teaching Excellence Center, Rutgers University, Camden Campus, 1992 to 2003.

- Member, SBC, Faculty Composition and Development Committee, 2001–2002.

- Member, AACSB Student Committee, Rutgers School of Business–Camden, 2001–2002.

- Member, Ecommerce Specialization Development Committee, 1999–2000.

- Chair, Appointments and Promotions Committee, Rutgers School of Business–Camden, 2000–2001.

- Camden Campus Planning Committee Year 2000, 1997–1998.

- Camden Campus Planning Committee for an Arts Management Major, 1996–1997.

- Camden Campus Computer Planning Committee, 1994–1996.

- Member, Camden *ad hoc* search committee for Vice President for Academic Computing, 1992.

- IBM Multimedia Room Grant Committee, Rutgers University Camden, 1992.

Doctoral and Masters Committee Memberships

Dasuni Priyanwada Nawinna, Curtin University, Perth, Australia. "The Role of the Social Capital and ICTs in Inter–Firm Collaboration in a Developing Economy: An Empirical Study of the Finance Industry in Sri Lanka." External Examiner. July 2017. (Doctoral).

Ibrahim Abu Nadi, Griffith University, Brisbane, Australia. August 2012. External Examiner (Doctoral).

Sue Kong, Rutgers University, 2002–2007. Committee Member. (Doctoral).

Ayman Abu Hamdieh, Rutgers University, 1998–2001. Dissertation Chair. (Doctoral).

Doctoral and Masters Committee Memberships (continued)

Gregory Jeffries, Pace University, New York, NY, 1999. Committee Member (Doctoral).

Rong–Shyan Chen, New Jersey Institute of Technology, 1998. Committee Member (Doctoral).

H. Oinas–Kukkonen, Oülü University, Finland, May, 1993. External Committee Member (Masters).

Personal

Marital Status:	Married
Citizenship:	USA
Other:	Lyricist, new verses Rutgers *Alma Mater*, 1990.